

Summary of Survey Results

Household Survey on Information Technology Usage and Penetration

<u>Data Item</u>	<u>2008</u>	<u>2009</u>
Information technology penetration amongst households		
◆ Percentage of households with personal computers (PCs) at home amongst all households in Hong Kong	74.6%	75.8%
◆ Percentage of households with PCs at home connected to Internet amongst all households with PCs at home in Hong Kong	95.1%	96.8%
◆ Percentage of households with PCs at home connected to Internet amongst all households in Hong Kong	70.9%	73.3%
Information technology usage amongst household members		
◆ Percentage of persons aged 10 and over who had used PCs in the twelve months before the survey amongst all persons aged 10 and over	68.2%	70.2%
◆ Percentage of persons aged 10 and over who had used Internet service in the twelve months before the survey amongst all persons aged 10 and over	66.7%	69.4%
Usage of electronic business services		
◆ Percentage of persons aged 15 and over who had used one or more types of electronic business services for personal matters in the twelve months before the survey amongst all persons aged 15 and over	98.0%	98.3%
Usage of online purchasing services		
◆ Percentage of persons aged 15 and over who had used one or more types of online purchasing services for personal matters in the twelve months before the survey amongst all persons aged 15 and over	10.3%	15.9%
Usage of online Government information and services		
◆ Percentage of persons aged 10 and over who had used online Government services for personal matters in the twelve months before the survey amongst all persons aged 10 and over	39.1%	50.1%
◆ Percentage of persons aged 10 and over who had browsed Government websites/searched for or downloaded Government information online via non-mobile web device in the twelve months before the survey amongst all persons aged 10 and over who had used Internet service via non-mobile web device.	43.5%	58.0%

Summary of Survey Results

Annual Survey on Information Technology Usage and Penetration in the Business Sector

<u>Data Item</u>	<u>2008</u>	<u>2009</u>
<i>(As % of all establishments)</i>		
Personal Computers (PCs) Usage		
Establishments using personal computer	63.1%	63.6%
Internet Usage		
Establishments having Internet connection	58.8%	60.6%
Website Usage		
Establishments having webpages/websites	19.3%	20.0%
Electronic Business		
Establishments having undertaken business activities through electronic means	59.5%	60.5%
Establishments having <i>received</i> goods, services or information through electronic means	58.9%	60.1%
Establishments having <i>delivered</i> goods, services or information through electronic means	19.4%	20.1%
	<u>2007</u>	<u>2008</u>
Business receipts from selling goods, services or information through electronic means	HK\$98.3 billion	HK\$139.6 billion
Above business receipts as % of total business receipts	1.16%	1.69%