Information on cases with noise levels exceeding the standards under the Noise Control Ordinance (NCO)

Annex 3

Rail Section	Number of Complaints	Year of complaint	Approximate exceedance at complainant's flats nearest to the railway	Measures taken by MTRCL
Tai Wo Station to Tai Po Tau	11	2006, 2007, 2008, 2009, 2010	10 dB(A)	Altered the train operation patterns to reduce the noise level
Kowloon Bay Station to Ngau Tau Kok Station	8	2007, 2008, 2009	7 dB(A)	See the second and third paragraphs of response (c)
Waterloo Road to Mong Kok East Station (along Yim Po Fong Street)	3	2008, 2010	7 dB(A)	See response (f)

Rail Section	Number of Complaints	Year of complaint	Approximate exceedance at complainant's flats nearest to the railway	Measures taken by MTRCL
Ngau Tau Kok Station to Kwun Tong Station	2	2008	7 dB(A)	See the second and third paragraphs of response (c)
Exit of Beacon Hill Tunnel to Tai Wai Station	2	2009	3 dB(A)	As the cases were caused by noise generated from a Mainland Through Train being hauled by a diesel locomotive, the departure time of the subject Through Train was adjusted.
Heng Fa Chuen Station to Chai Wan Station	1	2009	2 dB(A)	Altered the train operation patterns and carried out maintenance works at the concerned

Rail	Number of	Year of	Approximate	Measures taken
Section	Complaints	complaint	exceedance at complainant's flats nearest to the railway	by MTRCL
				section of tracks