## <u>Annex</u>

	Water charges		Rates and government rent	
		Percentage of		
	Total number	bills paid at post	Total	
	of	offices and WSD	number of	Percentage of
Year	bills issued	Customer	bills issued	bills paid at
	(million)	Enquiry Centre	(million)	post offices
		(%)		(%)
2006	3.1	48	3.6	44
2007	3.2	47	3.0	43
2008	3.1	46	2.4	41
2009	3.2	46	2.6	41
2010	3.2	46	2.7	40