Year in which the cases are reported ¹	2007	2008	2009	2010	2011
Number of cases of claims	133	116	150	137	86
Number of cases of claims settled out of	41	30	29	18	0
court ²					
Number of cases of claims referred to	2	2	3	0	0
mediation ³					
(a) Number of cases of claims settled	0	2	2	0	0
during mediation					
(b) Number of cases of claims settled after	2	0	1	0	0
mediation					
Number of cases of claims referred to	0	0	0	0	0
arbitration					
Number of cases of claims settled through	0	0	0	0	0
arbitration					
Number of cases of claims ruled by the Court	0	0	0	0	0

- The number of cases settled out of court or referred to mediation etc. for a particular year set out in the above table has already been included in the number of cases of claims reported for that year. For example, for cases reported in 2007, as at the end of December 2011, there were a total of 133 cases of claims received, of which 41 were settled out of court.
- Including cases of claims which were settled out of court after legal proceedings had commenced.
- The number of cases under this category has already been included in the number of cases of claims settled out of court.