

Annex to LCQ10

| Year | 2008 | 2009 | 2010 | 2011 | 2012 (as at 31.10.2012) |
|--------------------------------|---------|---------|---------|---------|-------------------------------|
| Means / number of applications | | | | | |
| (1) Application by post* | 159,039 | 138,118 | 178,942 | 188,698 | 174,627 |
| (2) Application in person | 321,992 | 295,795 | 297,235 | 304,277 | 275,323 |
| (3) Overseas application | 6,715 | 6,209 | 6,102 | 9,074 | 15,647 |
| (4) Self-service kiosk | 12,025 | 14,190 | 23,974 | 34,796 | 58,026 |
| (5) Online application | 4,633 | 17,308 | 33,634 | 50,617 | 38,318 |
| Total: | 504,404 | 471,620 | 539,887 | 587,462 | 561,941 |

* including drop-in applications

- Ends -