

### Pedestrian Flow, Incident Figures and Number of Complaints

Pedestrian flow at MTR Hung Hom Station	<p>Number of passengers entering and exiting the station during the busiest hour from 8 to 9 am*:</p> <table data-bbox="598 515 1061 851"> <tr> <td>2008</td> <td>19,100</td> </tr> <tr> <td>2009</td> <td>24,400**</td> </tr> <tr> <td>2010</td> <td>27,700</td> </tr> <tr> <td>2011</td> <td>28,600</td> </tr> <tr> <td>2012</td> <td>31,700</td> </tr> </table>	2008	19,100	2009	24,400**	2010	27,700	2011	28,600	2012	31,700
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Pedestrian flow at walkways of Hung Hom Station	MTRCL has no statistics on pedestrian flow at connecting footbridges and walkways of Hung Hom Station.										
Pedestrian flow at CHT bus stops	<p>Pedestrian flow during the busiest hour from 8 to 9 am ranges from about 10,000 to 11,000 per hour:</p> <table data-bbox="598 1187 1061 1523"> <tr> <td>2008</td> <td>10,300</td> </tr> <tr> <td>2009</td> <td>10,500</td> </tr> <tr> <td>2010</td> <td>9,800</td> </tr> <tr> <td>2011</td> <td>11,000</td> </tr> <tr> <td>2012</td> <td>10,400</td> </tr> </table>	2008	10,300	2009	10,500	2010	9,800	2011	11,000	2012	10,400
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Pedestrian flow at connecting footbridges	TD does not have the figures for the past five years. On-site observation shows that pedestrian flow peaks at the busiest hour from 6 to 7 pm, ranging from about 13,000 to 14,000 per hour (passenger flow in both directions).										
Number of incidents due to overcrowding	In the past five years, no report was made to TD on incidents due to overcrowding at the walkways of MTR Hung Hom Station, connecting footbridges or CHT bus stops. Neither did the records of MTRCL show any accident due to overcrowding in the same period.										

Number of complaints about overcrowding	In the past five years, TD received seven complaints about overcrowding at the walkways of MTR Hung Hom Station, connecting footbridges or CHT bus stops. Three complaints were received concerning the MTR Hung Hom Station premises.
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\* All based on figures in November. There are fewest holidays in November, making it the busiest month of the year.

\*\* Commissioning on 16 August 2009, Kowloon Southern Link extends the West Rail Line to Hung Hom Station, thus increasing the patronage of the station.