

**Number of complaints and requests for assistance related to bedbugs received by the Housing Department
(2009 to Aug 2013)**

District Council district	The number of complaints and requests for assistance related to bedbugs received by the Housing Department									
	2009		2010		2011		2012		2013 (as at Aug)	
	Complaint	Request for Assistance	Complaint	Request for Assistance	Complaint	Request for Assistance	Complaint	Request for Assistance	Complaint	Request for Assistance
Kowloon City	0	0	0	0	0	0	0	4	1	2
Tai Po	0	0	0	0	0	0	0	0	0	1
Central & Western	0	0	0	0	0	0	0	1	0	0
Yuen Long	0	0	0	0	0	0	0	1	0	1
Tuen Mun	0	0	0	0	0	0	0	0	0	3
North	0	0	0	0	0	0	0	0	0	1
Sai Kung	0	0	0	0	0	0	0	0	0	1
Sha Tin	0	0	0	0	0	0	0	0	1	1
Eastern	0	0	0	1	0	2	0	3	0	1
Southern	0	0	0	0	0	1	0	1	0	2
Tsuen Wan	0	1	0	1	0	1	0	4	0	2
Islands	0	0	0	0	0	0	0	1	0	3
Sham Shui Po	0	0	0	0	0	13	5	40	18	265
Wong Tai Sin	7	0	1	1	0	1	0	7	4	34
Kwai Tsing	0	0	0	1	2	2	0	6	3	11
Yau Tsim Mong	0	0	0	0	0	0	0	46	5	26
Kwun Tong	0	0	0	0	4	0	18	7	3	17
Wan Chai	0	0	0	0	0	0	0	0	0	0
Total:	7	1	1	4	6	20	23	121	35	371

Note: The discrepancy between the number of requests for assistance and complaints, and the number of corresponding bedbug control operations conducted in public places, is mainly due to the fact that the complaints / requests for assistance involve individual flats while the Housing Department focuses on handling the public places of the building.