

Contractors' Performance Rating for Registered Lift and Escalator Contractors

Existing Presentation Format	New Presentation Format	
Category	“Safety Star”+ “Quality Star”	
Category I: Those showing good performance with no non-compliances found in both safety and maintenance aspects	★+ ★★★★★	No non-compliances found in both safety and maintenance aspects in two recent quarterly announcements
	★+ ★★★★★	No non-compliances found in both safety and maintenance aspects
Category II: Those with no non-compliances found in safety aspect, but with room for improvement in maintenance aspect	★+ ★★★	No non-compliances found in safety aspect; maintenance score of 90 to 99
	★+ ★★	No non-compliances found in safety aspect; maintenance score of 80 to 89
	★+ ★	No non-compliances found in safety aspect; maintenance score of 70 to 79
	★	No non-compliances found in safety aspect; maintenance score below 70
Category III: Those with non-compliances found in safety aspect, thus served with warning letter, and further investigation is in progress	-	Those with non-compliances found in safety aspect, thus served with warning letter, and being further investigated will not be awarded “Safety Star” and “Quality Star”

Remark : Contractors' Performance Ratings are derived from the inspection results of the preceding 12 months. Updated ratings will be announced on a quarterly basis.