

Table 1

Details of the requests made by government departments to service providers
for disclosure of their users' information since February 2013

Name of government department	(i) Names of service providers (if such information can be provided) <small>(Note 1)</small>	(ii) Types of service providers	(iii) Types of requests	(iv) Whether content information was included	(v) Amount of information requested	(vi) Number of accounts involved	(vii) Reasons for making the requests	(viii) Details of the information requested	(ix) Whether the requests were made under a court order	(x) Dates on which the requests were made	(xi) Deadlines for processing the requests (regardless of whether such requests were acceded to or not)	(xii) Whether the requests were acceded to by service providers	(xiii) Reasons given by service providers for not acceding to the requests
Companies Registry	Cannot be provided	Internet service provider	Request for contact information of the person-in-charge of the web site	No	7 items in total	5	Suspected infringement of Companies Registry's copyright	Contact information of the person-in-charge of the web site	No	20.2.2013 to 10.7.2013	18.4.2013 to 10.7.2013	No	(i) The web site no longer operates under the Internet Protocol address provided by the Internet service provider; (ii) the request has been forwarded to their client

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Customs and Excise Department	Cannot be provided	Internet service provider/ Internet platform	Request for user's information	No	873 items in total	873	Crime Prevention and detection	Request for user's information	No	Feb 2013 to Jan 2014	No deadline set	Yes	N/A
Hong Kong Police Force	Cannot be provided	Internet service provider/ Internet platform/ web site	Request for user's information	No	4 557 items in total	4 557	Crime prevention and detection - primarily involving technology crimes or crimes related to the use of the Internet. The Police handled a total of 5 212 cases of technology crimes from February 2013 to January 2014	Request for user's information	Partially	Feb 2013 to Jan 2014	No deadline set	Partially	In some cases, user accounts or records that do not exist are involved, or the registered user or Internet Protocol address is not in Hong Kong. Under this situation, the service provider cannot provide the information.

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Inland Revenue Department (4 times in total) <small>(Note 2)</small>	Cannot be provided	Cannot be provided	Cannot be provided	Cannot be provided	Cannot be provided	Cannot be provided	To enforce the Business Registration Ordinance (Cap. 310) and the Inland Revenue Ordinance (Cap. 112) by requiring persons carrying on business through the Internet to register their businesses and pay profits tax	Cannot be provided	Cannot be provided	Cannot be provided	Cannot be provided	Cannot be provided	Cannot be provided

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Office of the Communications Authority	Cannot be provided	Internet service provider / Internet platform	Request for registrant's information and/or records of messages sent	No	70 items in total	106	Investigation under the Unsolicited Electronic Messages Ordinance (Cap. 593)	Registrant's name, address, telephone number, date and current status of registration, etc; records of messages sent and the related Internet Protocol address	No	4.2.2013 to 28.1.2014	Within two weeks after sending out the request / in progress	Yes	N/A

Note 1 Since the question involves the commercial information of a large number of service providers, it is rather impossible for the Government to obtain consent from all relevant organisations to disclose the required information. Hence, the names of individual service providers have not been made public.

Note 2 Except for the information provided herein, other information cannot be provided due to the secrecy provisions under the Business Registration Ordinance and the Inland Revenue Ordinance.