

Table 2

Details of the requests made by government departments to service providers
for removal of their users' information since February 2013

Name of government department	(i) Names of service providers (if such information can be provided) <small>(Note 1)</small>	(ii) Types of service providers	(iii) Types of requests	(iv) Amount of information requested for removal	(v) Number of accounts involved	(vi) Reasons for making the requests	(vii) Details of the information requested for removal	(viii) Whether the requests were made under a court order	(ix) Dates on which the requests were made	(x) Deadlines for processing the requests (regardless of whether such requests were acceded to or not)	(xi) Whether the requests were acceded to by service providers	(xii) Reasons given by service providers for not acceding to the requests
Customs and Excise Department	Cannot be provided	Internet service provider/ Internet platform	Removal of information	391 items in total	391	Combat of infringement offence	Web pages/ accounts/ hyperlinks	No	Feb 2013 to Jan 2014	No deadline set	Yes	N/A
Department of Health - Chinese Medicine Division	Cannot be provided	Internet platform	Removal of Information	210 items in total	133	Suspected auction or sale of unregistered proprietary Chinese medicines / Chinese herbal medicines specified in Schedule 2 of the Chinese Medicine Ordinance (Cap. 549)	Information of products for auction	No	11.3.2013 to 21.1.2014	11.3.2013 to 21.1.2014	Yes	N/A

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Department of Health - Drug Office	Cannot be provided	Internet platform / web site	Request service provider to take appropriate action against the hyperlinks which contain information on suspected auction or sale of controlled or unregistered medicines	1 321 items in total	Information unavailable	Suspected auction or sale of controlled or unregistered medicines	Auction or sale information	No	Feb 2013 to Jan 2014	No deadline set	Yes	N/A
Hong Kong Police Force	Cannot be provided	Internet service provider/ Internet platform/ web site	Removal of user's information	31 items in total	31	Crime prevention	Mainly involving obscene articles and phishing web sites <small>(Note 2)</small>	No	Feb to Dec 2013	No deadline set	Partially	Most of the organisations concerned removed the relevant information as requested by the Police.

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Hongkong Post	Cannot be provided	Web site	Removal of a dedicated web page	1	1	The dedicated web page infringed the trademark of Hongkong Post	Articles, photos and replies to enquiries published by the web page owner in the name of Hongkong Post	No	30.4.2013	15.5.2013	Yes	N/A
Office of the Communications Authority	Cannot be provided	Internet discussion forum / web site	Removal of indecent content or display of the required statutory warning notice	One article and several photos	2	Contained indecent content	Text/photos containing indecent content	No	11.6.2013 and 31.7.2013	No deadline set	Yes	N/A

Note 1 Since the question involves the commercial information of a large number of service providers, it is rather impossible for the Government to obtain consent from all relevant organisations to disclose the required information. Hence, the names of individual service providers have not been made public.

Note 2 Phishing web sites are fake web sites for stealing others' login name and password.