

e-Government Services That Have Made Use of Digital Certificates

Government Department	e-Government Service	Usage		
		2011	2012	2013
Inland Revenue Department	1. To file tax return and related documents	2 900	2 700	2 700
Office of the Government Chief Information Officer	2. “Change of Address Service”	217	155	192
	3. To login “MyGovHK”	140 (from February) ¹	125	83
	4. To submit quotations	3	0	1
Transport Department	5. Online Application for Renewal of Full Driving Licence	36	37	34
	6. Online Application for Renewal of Vehicle Licence	562	509	750
	7. Online Application for a Certificate of Particulars of Motor Vehicle	15 226	14 293	16 019
	8. Online Application for Personalized Vehicle Registration Marks	65	102	115
	9. Online Booking for Driving Tests	39	48	102

¹ The service was launched in February 2011.

Government Department	e-Government Service	Usage		
		2011	2012	2013
Registration and Electoral Office	10. Voter Registration	164	173	104
Government Logistics Department	11. To submit tender proposals	66	101	102
Customs and Excise Department	12. To lodge the import returns and published retail price applications for Motor Vehicles First Registration Tax (the service was launched in end 2011)	No data available ²	52 000	60 000
	13. To lodge Road Cargo Information	7 794 000	36 413 000	40 491 000
	14. To lodge the Import/Export Declarations	18 362 000	18 729 000	19 180 000
	15. To submit import / export cargo manifests through Electronic Cargo Manifests System	569 000	567 000	601 000
	16. To apply for Electronic Dutiable Commodities Permit	99 000	104 000	119 000
Land Registry	17. To browse land registers and order land document copies	5 603	4 957	4 969
Water Supplies Department	18. To access the Electronic Services	0	1	0

² The service was launched in end 2011.

Government Department	e-Government Service	Usage		
		2011	2012	2013
Companies Registry	19. To submit applications for company incorporations	The relevant data is not recorded in the system		
Trade and Industry Department	20. To apply for Import and Export Licence for Strategic Commodities	276 075	360 287	400 241
	21. To apply for International Import Certificate	7	12	19
	22. To submit Strategic Commodities (Product Pre-classification) Application	6 741	8 361	9 182
	23. To apply for Textiles Notifications	1 945 498	1 651 669	1 570 156
	24. To apply for Lodging Production Notification of Cut-and-Sewn Garments	2 519	2 061	1 986
	25. To apply for Certificate of Origin and Certificate of Origin-Processing	76 202	64 003	56 147
	26. To submit application for the SME Development Fund / the Dedicated Fund on Branding, Upgrading and Domestic Sales (Organisation Support Programme)	0	0	0
	27. To submit Report on “Activities under the Chemical Weapons (Convention) Ordinance”	0	0	0
	28. To apply for Delivery Verification Certificate	0	0	0

Government Department	e-Government Service	Usage		
		2011	2012	2013
Drainage Services Department	29. To facilitate the speedy transfer of underground utility information for roadwork excavation	No data available ³	19 650	24 992
Department of Health	30. To submit application for Registration as an Importer/ Exporter of Pharmaceutical Products	0	0	0
	31. To apply for Registration of Premises of an Authorized Seller of Poisons	0	0	0
	32. To apply for Antibiotics Permit	0	0	1
	33. To apply for Wholesale Poisons Licence	0	0	1
	34. To apply for Licence for Listed Seller of Poisons	0	0	0
	35. To apply for Wholesale Dealer's Licence to supply Dangerous Drugs	0	0	0
	36. To apply for Import Licences of pharmaceutical products	8 432	8 901	8 597
	37. To apply for Export Licences of pharmaceutical products	3 335	2 850	3 709

³ A new system for the service was launched in 2013. As only the data of 2012 had been migrated, prior data is not currently available.

Government Department	e-Government Service	Usage		
		2011	2012	2013
Rating and Valuation Department	38. To change Rates and/or Government Rent Payer's Particulars	4	3	0
Food and Environmental Hygiene Department	39. To apply for Registration as Food Importer / Distributor	3	19	5
	40. To apply for Liquor / Club Liquor Licence	0	4	0
Government bureaux and departments	41. To submit e-Form	87 363	133 047	190 666
Total:		29 255 200	58 139 068	62 741 873