

**Service disruptions of 31 minutes or above
caused by equipment failure or human factors
from 2012 to March 2014**

Date	Cause	Process	Delay Time (minutes)	Fine (\$ million)
2012				
April 19	Equipment failure	The last Central-bound Tsuen Wan Line train was blocked and delayed at Lai Chi Kok Station by the preceding engineering train which sustained a power system fault.	35	1
May 3	Equipment failure	A piece of gap filler came loose from installations on the tunnel ceiling of West Rail Line, which contacted with the overhead line and the pantograph of the passing train. This caused a short-circuiting near Mei Foo Station which led to suspension of train service between Nam Cheong and Tsuen Wan West stations.	93	2
May 29	Equipment failure	Due to a fault on the train antenna, a Hong Kong-bound Airport Express train was withdrawn from service upon arrival at Sunny Bay Station.	35	1
June 14	Human factor	Due to collision of two Light Rail vehicles near Hung Shui Kiu Stop, Light Rail service between Hung Shui Kiu and Siu Hong stops was suspended.	71	2
July 9	Equipment failure	Due to the breakage of an overhead line insulator and hence affecting power supply, Light Rail service Route 505 between San Wai and Tuen Mun stops was suspended.	98	2
July 25	Equipment	Train service on the Tseung Kwan O Line between Tseung	39	1

Date	Cause	Process	Delay Time (minutes)	Fine (\$ million)
	failure	Kwan O and Po Lam/LOHAS Park stations was delayed because of signalling defect.		
September 14	Equipment failure	Due to failure of the braking system, a Hung Hom-bound East Rail Line train was withdrawn from service at Tai Wai Station.	40	1
October 3	Equipment failure	Train service between Island Line Admiralty and Sheung Wan stations was suspended because the metal cover of a temporary emergency ventilation duct partially loosened and came into contact with two trains without passengers at the Island Line Sheung Wan Station turnaround track.	127	3
Total:				13 (0.14% of the underlying business profit of the year)
2013				
January 24	Equipment failure	Smoke was emitted from one set of platform screen doors due to the faulty insulation supporting frame at the platform towards Tiu Keng Leng Station of Tseung Kwan O Line at North Point Station. Train service of Tseung Kwan O Line between Tiu Keng Leng and North Point stations was suspended.	162	3
May 17	Human factor (Note)	A Yuen Long-bound coupled-set Light Rail vehicle on Route 761P derailed on its way from Hang Mei Tsuen Stop to Tong Fong Tsuen Stop which affected the power supply to the section covering Hang Mei Tsuen, Tong Fong Tsuen and Hung Shui Kiu	727	15

Date	Cause	Process	Delay Time (minutes)	Fine (\$ million)
		stops and resulted in suspension of Light Rail service between Hang Mei Tsuen Stop and Yuen Long Terminus as well as between Tin Shui Wai and Hung Shui Kiu stops. Police has prosecuted the captain concerned. The case is pending court's decision.		
June 27	Equipment failure	Due to a fault on power system at Tai Wo Hau Station, a Tsuen Wan-bound Tsuen Wan Line train was withdrawn from service at that station. Train service between Lai King and Tsuen Wan stations was suspended.	38	1
October 4	Equipment failure	A Central-bound Tsuen Wan Line train was blocked by a preceding out-of-order engineering train between Tai Wo Hau and Kwai Hing stations.	33	1
December 16	Equipment failure	A broken fastening wire for an overhead line support bracket near Tiu Keng Leng Station caused suspension of train service on Tseung Kwan O Line and part of Kwun Tong Line.	293	7.5
			Total:	27.5 (0.32% of the underlying business profit of the year)
2014 (up to end March)				
January 22	Equipment failure	A faulty overhead line insulator affected the power supply which led to suspension of Light Rail service at eight stops	157	3

Date	Cause	Process	Delay Time (minutes)	Fine (\$ million)
		between Hang Mei Tsuen and Yuen Long stops.		
February 9	Equipment failure	An insulator on the overhead line near University Station of East Rail Line broke, and power supply was cut off on the southbound track from University to Tai Wai stations. The southbound track between Fo Tan and Tai Po Market stations was closed to facilitate repairs. Service of East Rail Line was maintained by implementing bi-directional working of trains on the northbound track of the affected section at reduced frequencies.	50	1
February 18	Equipment failure	A faulty overhead line insulator on the northbound track near East Rail Line Fanling Station affected power supply in the section. The northbound track between Tai Po Market and Lo Wu/Lok Ma Chau stations was closed to facilitate repairs. Service of East Rail Line was maintained by implementing bi-directional working of trains on the southbound track of the affected section at reduced frequencies.	80	2
March 14	Equipment failure	A faulty overhead line insulator near Light Rail Ho Tin Stop affected the power supply which led to suspension of Light Rail service between Tuen Mun and Kin On/Choi Yee Bridge stops.	83	2
Total:				8 (As the underlying business profit of 2014 is not available)

Date	Cause	Process	Delay Time (minutes)	Fine (\$ million)
				yet, the percentage cannot be calculated)

Note: Cause of the Light Rail derailment incident on May 17, 2013 is still pending court's decision.