

Table 1

Details of the requests made by government departments to service providers
for disclosure of their users' information since February 2014

Government department	(i) & (ii) Service providers/ Local or foreign (Note 1)	(iii) Types of requests made and the number in respect of each type	(iv) Reasons for making the requests	(v) Whether the requests were made under court orders	(vi) Details of the information requested	(vii) Whether the service providers had acceded to the requests	(viii) Reasons given by the service providers for not acceding to the requests
Companies Registry	One foreign service provider	Request for contact information of the person-in-charge of the website (once)	Suspected infringement of Companies Registry's copyright	No	Contact information of the person-in-charge of the website	No	The request has been forwarded to its client.
Customs and Excise Department	Local and foreign service providers	Request for users' information (357 times in total)	Crime prevention and detection	No	Users' information	Yes	Not applicable
Hong Kong Police Force	Local and foreign service providers	Request for users' information (2 621 times in total)	Crime prevention and detection - primarily involving technology crimes or crimes related to the use of the Internet. The Police handled a total of 3 884 cases of technology crime between February and August in 2014	Partially	Users' information	Partially	In some cases, user accounts or records that do not exist are involved; or the registered user or Internet Protocol address is not in Hong Kong. Under such situations, the service provider cannot provide the information.

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Inland Revenue Department (Note 2)	Cannot be provided	9 times in total	To enforce the Business Registration Ordinance (Cap. 310) and the Inland Revenue Ordinance (Cap. 112) by requiring persons carrying on business through the Internet to register their businesses and pay profits tax	Cannot be provided	Cannot be provided	Yes	Not applicable
Office of the Communications Authority	17 local and one foreign service providers	Request for registrants' information (37 times in total)	Investigation under the Unsolicited Electronic Messages Ordinance (Cap. 593)	No	Registrants' name, address, telephone number, date and current status of registration, etc.	Yes	Not applicable

Note 1 Since the question involves the commercial information of a large number of service providers, it is rather impossible for the Government to obtain consent from all relevant organisations to disclose the required information. Hence, the names of individual service providers have not been made public.

Note 2 Except for the information provided herein, other information cannot be provided due to the secrecy provisions under the Business Registration Ordinance and the Inland Revenue Ordinance.

Table 2

Details of the requests made by government departments to service providers
for removal of their users' information since February 2014

Government department	(i) & (ii) Service providers/ Local or foreign <small>(Note 1)</small>	(iii) Types of requests made and the number in respect of each type	(iv) Reasons for making the requests	(v) Whether the requests were made under court orders	(vi) Details of the information requested for removal	(vii) Whether the service providers had acceded to the requests	(viii) Reasons given by the service providers for not acceding to the requests
Customs and Excise Department	Local service providers	Request for removal of users' information (79 items in total)	Combat of copyright infringement offence	No	Auction accounts or hyperlinks	Yes	Not applicable
Department of Health – Chinese Medicine Division	6 local service providers	Request for taking appropriate action against the hyperlinks which contain information on suspected auction or sale of unregistered proprietary Chinese medicines/Chinese herbal medicines (109 hyperlinks in total)	Suspected auction or sale of unregistered proprietary Chinese medicines/Chinese herbal medicines, thereby contravening the Chinese Medicine Ordinance (Cap. 549)	No	Auction or sale information	Yes	Not applicable

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Department of Health – Drug Office	7 local service providers	Request for taking appropriate action against the hyperlinks which contain information on suspected auction or sale of controlled or unregistered medicines (1 293 hyperlinks in total)	Suspected auction or sale of controlled or unregistered medicines	No	Auction or sale information	Yes	Not applicable
Hong Kong Police Force	Local and foreign service providers	Request for removal of users' information (27 items in total)	Crime prevention	No	Mainly involving obscene articles and phishing websites (Note 2)	Partially	Most of the organisations concerned removed the relevant information as requested by the Police.

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Note 2 Phishing websites are fake websites for stealing others' login name and password.