

**List of Winners of The Ombudsman's Awards 2014
for Public Organisations**

Name of Department/Organisation
Leisure and Cultural Services Department – Grand Award
Agriculture, Fisheries and Conservation Department
Hong Kong Examinations and Assessment Authority

**List of Winners of The Ombudsman's Awards 2014
for Officers of Public Organisations**

Name of Department/Organisation	Name	Post
1823, Efficiency Unit	Ms Pauline Watt	Assistant Manager (Operations)
Airport Authority	Mr Lam Kai Wah, Calvin	Senior Operation Officer, Customer Services
Buildings Department	Ms Choi Chiu Man	Building Surveyor/Fire Safety 14
Civil Engineering and Development Department	Mr Kwong Tak Shing	Senior Geotechnical Engineer/Consultant Management Section 6
Companies Registry	Ms Choi King Yee, Stephena	Companies Registration Officer I (Deregistration)
Companies Registry	Mr Ma Kwok Ming	Clerical Officer (Document Management) Counter
Consumer Council	Ms Lau Sin Chee, Ella	Senior Complaints Officer
Correctional Services Department	Mr Leung Siu Wa	Principal Officer (Administration) ²
Customs and Excise Department	Mr Kong Wai Kit	Inspector/Complaints Investigation Group
Customs and Excise Department	Mr Li Ying Pang	Senior Inspector (Office Management) (Acting)
Drainage Services Department	Mr Lo Wang Ling	Assistant Inspector of Works
Drainage Services Department	Mr Siu Shek Cheung	Senior Inspector of Works/Drainage Maintenance
Electrical and Mechanical Services Department	Mr Ho Shiu Tong	Regional Manager/Transport, Security and Central Services 3
Electrical and Mechanical Services Department	Mr Wang Lap Hon	Mechanical Inspector/Gas Standards A1/4
Fire Services Department	Mr Lau Wing Cheuk, Moses	Chief Executive Officer (Headquarters Services)
Food and Environmental Hygiene Department	Mr Pau Chung On	Chief Health Inspector (Wan Chai) 2

Appendix

Name of Department/Organisation	Name	Post
Highways Department	Mr Chan Shun Hung	Assistant Inspector of Works/Maintenance (Hong Kong)
Highways Department	Mr Tang Wing Keung	Engineer/Public Relations 1
Home Affairs Department	Mr Chiu Leung Yee	Liaison Officer (West) 1b
Home Affairs Department	Ms Lee Kwai Ping, Betsy	Clerical Officer (Public Enquiry Service)/Wan Chai
Hong Kong Examinations and Assessment Authority	Mr Chan Yiu Hung, Benny	Senior Officer - Examinations Administration
Hong Kong Police Force	Ms Chow Hung, Florence	Chief Inspector, Force Data and Access to Information Coordination
Hospital Authority	Mr Law Pui Yam, Eric	Senior Manager (Patient Relations Officer), Queen Mary Hospital
Hospital Authority	Ms Tso Po Yin, Alice	Senior Manager (Patient Service), Queen Elizabeth Hospital
Immigration Department	Ms Chau Wai Yee, Becky	Senior Immigration Officer (Records and Data Management)
Immigration Department	Mr Lam Chung Man, Clement	Senior Immigration Officer (Hong Kong Island Travel Documents Issuing Office)
Inland Revenue Department	Mr Chu Shiu Keung, Nelson	Clerical Assistant (Business Registration Office)
Judiciary	Ms Leung Kwan Fan	Senior Judicial Clerk I (Listing), High Court Registry
Land Registry	Ms Yip So Ha, Florence	Land Registration Officer I/Administration 2
Leisure and Cultural Services Department	Ms Lam Man Ki, Maria	Senior Manager (Stadia/Venue)
Mandatory Provident Fund Schemes Authority	Mr Chow Yan Pang, Darien	Senior Officer (Enforcement) 3
Mandatory Provident Fund Schemes Authority	Ms Lai Ching Kwan, Ada	Inspector 1

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Name of Department/Organisation	Name	Post
Marine Department	Mr Kwan Kan Fat	Senior Surveyor of Ships/Marine Accident Investigation
Office of the Privacy Commissioner for Personal Data	Mr Lo Dik Fan	Personal Data Officer
Rating and Valuation Department	Ms Lau Ka Yan, Karen	Acting Senior Clerical Officer
Securities and Futures Commission	Ms Juliana Fong	Senior Manager, External Relations
Securities and Futures Commission	Ms Ivy Lau	Manager, Commission Secretariat
Student Financial Assistance Agency	Ms Ho Yuk King	Assistance Officer (Kindergarten and Child Care Centre Fee Remission) ⁷
Student Financial Assistance Agency	Ms Li Siu Fa, Laurita	Clerical Officer (Default) 10
Water Supplies Department	Mr Lui Wing Kit	Mechanical Engineer/Hong Kong (Operations)
Water Supplies Department	Mr Wong Fuk Hing	Engineer/Customer Services (Application) Kowloon