Year	Number of complaints received	Number of cases referred by the Preliminary Investigation Committee (PIC) to the Medical Council of Hong Kong (MCHK) for disciplinary inquiries	Number of cases found to be substantiated after disciplinary inquiries #
2009	493	33	16
2010	476	23	29
2011	461	33	19
2012	480	21	12
2013	452	32	26

[#] Including cases referred by the PIC to the MCHK for disciplinary inquiries before the respective years.