

Key measures for enhancing the clearance capacity of BCPs

- Improvement works at the Man Kam To and Lok Ma Chau BCPs, including increasing e-Channels, cross-boundary coach bays (including cross-boundary school coaches) and private car kiosks, will enhance clearance efficiency.
- Contra-flow Crowd Management is implemented to relieve congestion at the Lok Ma Chau Spur Line and Shenzhen Bay BCPs during peak hours, where arriving passengers are diverted to the departure hall for arrival clearance.
- A new immigration control system (ICONS) will be launched in 2016 as planned, which would further enhance clearance efficiency by upgrading all existing resident e-Channels to multi-purpose ones and installing over 150 new multi-purpose e-Channels (making a total of nearly 600 e-Channels), allowing more flexible deployment of e-Channels.
- Various measures to extend the e-Channel service are implemented, including allowing eligible electronic Exit-Entry Permit for Travelling to and from Hong Kong (e-EEP) holders and frequent overseas visitors to use e-Channels, and continuing liaison with other countries and regions on the reciprocal use of automated immigration clearance service, etc.
- Streamlining the workflow for immigration clearance by introducing the non-stamping immigration clearance service for visitors in March 2013 and for Hong Kong non-permanent residents in December 2013, thereby shortening the clearance processing time.
- Publicity efforts are stepped up to promulgate updates on BCPs situation through different channels including radio/ TV broadcast, the

ImmD's website and the Hong Kong Immigration Mobile Application, allowing cross-boundary passengers to choose the BCP and hours to travel at their own convenience.