The number of overdue library materials and its percentage in the total number of loan items:

| Year | Number of overdue <br> library materials | Percentage in the total <br> number of loan items |
| :---: | :---: | :---: |
| 2012 | $3,380,000$ | $6.03 \%$ |
| 2013 | $3,340,000$ | $6.02 \%$ |
| 2014 | $3,210,000$ | $6.07 \%$ |

Table 2

The number of Declaration of Claimed Return of Library Material (Declaration) received by public libraries from patrons, and the respective numbers of claimed return items recovered later in libraries, returned by patrons and not found:

| Year | Declarations <br> completed |  | Recovered in <br> libraries | Returned by <br> patrons | Not found |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Number <br> of cases | Number <br> of items | Number of <br> items | Number of <br> items | Number of <br> items |
| 2012 | 4,017 | 4,699 | 1,651 | 1,652 | 1,396 |
| 2013 | 3,998 | 4,620 | 1,628 | 1,628 | 1,364 |
| 2014 | 3,002 | 3,489 | 975 | 1,121 | 1,393 |

Table 3

The number of library materials could not be located after the annual stocktaking exercise:

| Year | Total number of the library materials that <br> could not be located after stocktaking Note <br> (item) |
| :---: | :---: |
| 2012 | 216 |
| 2013 | 244 |
| 2014 | 243 |

Note
Refers to items that could not be located according to the current stock record. The number of "not found" library materials in part (2) is not included.

