

Table 4

Details of the requests for information removal made by the Government to service providers since October 2014

Government Department	(i) Names (Note 1) and types of service providers	(ii) Total number of service providers	(iii) Dates on which the requests were made	(iv) Deadlines for processing the requests (irrespective of whether such requests were acceded to or not)	(v) Types of requests made	(vi) Reasons for making the requests	(vii) Number of requests made	(viii) Number of requests made under a court order	(ix) Number of accounts involved	(x) Amount of information requested for removal	(xi) Nature and details of information requested for removal	(xii) Number of requests acceded to	(xiii) Reasons given by service providers for not acceding to the requests
Agriculture, Fisheries and Conservation Department	Web site	1	15.12.2014	No deadline set	Removal of user's thread on discussion forum	To enforce the Protection of Endangered Species of Animals and Plants Ordinance (Cap. 586)	1	0	1	1 item	Discussion thread of suspected selling of endangered species without a licence	1	N/A
Civil Aid Service (CAS)	Web site	1	2.1.2015	20.1.2015	Removal of information on a dedicated web page	The name, logo, photos and texts of CAS were used on the web page without CAS' consent	1	0	1	Information of a dedicated web page	The name, logo, photos and texts of CAS	1	N/A
Customs and Excise Department	Local service providers	3	1.10.2014 to 29.1.2015	No deadline set	Removal of accounts or hyperlinks	Prevention of infringement offence	42	0	45	45 items	Accounts or hyperlinks	42	N/A

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Department of Health – Chinese Medicine Division	Internet platform/web site	3	1.10.2014 to 29.1.2015	No deadline set	Request for taking appropriate action against the hyperlinks which contain information on suspected auction or sale of Chinese herbal medicines without trader licence/ unregistered proprietary Chinese medicines	Suspected auction or sale of Chinese herbal medicines without trader licence/ unregistered proprietary Chinese medicines	5	0	6	6 hyperlinks in total	Auction or sale information	5	N/A
Department of Health – Drug Office	Internet platform/web site	6	1.10.2014 to 29.1.2015	No deadline set	Request for taking appropriate action against the hyperlinks which contain information on suspected auction or sale of controlled or unregistered medicines	Suspected auction or sale of controlled or unregistered medicines	73	0	Relevant statistics are not readily available	453 hyperlinks in total	Auction or sale information	73	N/A

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Hong Kong Police Force	Local and foreign service providers	Relevant statistics are not readily available	1.10.2014 to 29.1.2015	No deadline set	Removal of users' information	Crime prevention	101	Relevant statistics are not readily available	101 (Note 2)	101 (Note 2)	Mainly involving obscene articles, phishing web sites ^(Note 3) and accessing computer with criminal/dishonest intent	Partially	Most of the organisations concerned removed the relevant information as requested by the Police.

Note 1 Since the question involves the commercial information of a large number of service providers, it is rather impossible for the Government to obtain consent from all relevant organisations to disclose the required information. Hence, the names of individual service providers have not been made public.

Note 2 Each request corresponds to one item of information and one user account only.

Note 3 Phishing web sites are fake web sites for stealing others' login name and password.