

LCQ4

Annex 2

The average waiting time for Accident and Emergency (A&E) patients of different triaged categories in the three Kowloon clusters (i.e. Kowloon Central, Kowloon East and Kowloon West clusters) for the past five years

**2009-10**

Hospital cluster	Average waiting time for A&E service (minutes)				
	Category I (critical)	Category II (emergency)	Category III (urgent)	Category IV (semi-urgent)	Category V (non-urgent)
Kowloon Central	0	6	18	77	104
Kowloon East	0	7	15	76	114
Kowloon West	0	6	18	92	101

**2010-11**

Hospital cluster	Average waiting time for A&E service (minutes)				
	Category I (critical)	Category II (emergency)	Category III (urgent)	Category IV (semi-urgent)	Category V (non-urgent)
Kowloon Central	0	6	18	70	106
Kowloon East	0	6	16	82	145
Kowloon West	0	6	17	91	110

**2011-12**

Hospital cluster	Average waiting time for A&E service (minutes)				
	Category I (critical)	Category II (emergency)	Category III (urgent)	Category IV (semi-urgent)	Category V (non-urgent)
Kowloon Central	0	6	20	96	130
Kowloon East	0	5	15	90	158
Kowloon West	0	6	16	82	100

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The average waiting time for A&E patients of different triaged categories in the three Kowloon clusters (i.e. Kowloon Central, Kowloon East and Kowloon West clusters) for the past five years

**2012-13**

Hospital cluster	Average waiting time for A&E service (minutes)				
	Category I (critical)	Category II (emergency)	Category III (urgent)	Category IV (semi-urgent)	Category V (non-urgent)
Kowloon Central	0	7	27	144	177
Kowloon East	0	7	18	90	148
Kowloon West	0	7	19	93	106

**2013-14**

Hospital cluster	Average waiting time for A&E service (minutes)				
	Category I (critical)	Category II (emergency)	Category III (urgent)	Category IV (semi-urgent)	Category V (non-urgent)
Kowloon Central	0	9	40	174	207
Kowloon East	0	8	21	95	146
Kowloon West	0	7	24	106	109