

Main responsibilities of the Analyst/Programmer Grade in ITMUs -

- (1) Formulating policies and strategies to harness the benefits of IT to meet policy objectives of B/Ds.
- (2) Conducting information systems studies; designing, implementing, maintaining and supporting IT systems.
- (3) Developing, managing and maintaining IT infrastructure, and providing technical advice to departmental management and users.
- (4) Procuring hardware, software and IT services and managing outsourcing projects.

Main responsibilities of the Computer Operator Grade in ITMUs –

- (1) Providing services to B/Ds to support their business operation through the management, operation and maintenance of IT services in government data centres round-the-clock.
- (2) Performing IT supporting functions to departmental users including helpdesk, on-site support service on network, desktop computers and servers, and other technical administrative tasks.