

Annual figures on compensation made for mail loss cases
in 2010 – 2014

Year of Posting	Number of Mail Items		Amount of Compensation (HKD)	
	Local Mail [@]	Outbound Mail [*]	Local Mail [@]	Outbound Mail [*]
2010	35	14 509	\$3,100	\$3,998,600
2011	17	10 270	\$2,500	\$3,102,500
2012	36	13 221	\$1,300	\$3,876,900
2013	41	17 588	\$1,600	\$4,929,100
2014	37	7 357	\$1,500	\$2,095,000

[@] Refers to local registered mail items and parcels.

^{*} Refers to outbound registered mail items, parcels and Speedpost items. In over 90 per cent of these compensation cases, the destination postal administrations or mail conveyancing agents were held liable for the loss and hence the compensation, i.e. the compensation was not paid by HKP.