

## Annex 2

### Figures of services provided by the Pakistani Community Support Team of the Home Affairs Department

2012-2013

Services	Number	Geographical distribution	Number of service participants	Service details
Outreach services	3	Yuen Long and Tuen Mun	About several hundreds	Introducing services of the Team in places frequented by Pakistanis, such as parks and religious venues
Home visits	313	Whole territory	313	Visiting Pakistani families to understand their needs and introducing to them public services
Case referrals	0	-	0	-
Escort / interpretation services	543	Whole territory	543	Assisting Pakistanis in access to public services
Enquiries	1 211		1 211	Involving telephone and in-person enquiries on public services
Others (including language classes, after-school tutorials, interest classes and support groups)	22		1 451	Facilitating Pakistanis in their integration into the community

2013-2014

<b>Services</b>	<b>Number</b>	<b>Geographical distribution</b>	<b>Number of service participants</b>	<b>Service details</b>
Outreach services	4	Yuen Long and Tuen Mun	About several hundreds	Introducing services of the Team in places frequented by Pakistanis, such as parks and religious venues
Home visits	672	Whole territory	672	Visiting Pakistani families to understand their needs and introduce to them public services
Case referrals	0	-	0	-
Escort / interpretation services	866	Whole territory	866	Assisting Pakistanis in access to public services
Enquiries	1 950		1 950	Involving telephone and in-person enquiries on public services
Others (including language classes, after-school tutorials, interest classes and support groups)	35		2 482	Facilitating Pakistanis in their integration into the community

2014-2015

<b>Services</b>	<b>Number</b>	<b>Geographical distribution</b>	<b>Number of service participants</b>	<b>Service details</b>
Outreach services	0	-	0	-
Home visits	646	Whole territory	646	Visiting Pakistani families to understand their needs and introduce to them public services
Case referrals	0	-	0	-
Escort/ interpretation services	905	Whole territory	905	Assisting Pakistanis in access to public services
Enquiries	1 968		1 968	Involving telephone and in-person enquiries on public services
Others (including language classes, after-school tutorials, interest classes and support groups)	37		3 054	Facilitating Pakistanis in their integration into the community