Annex 1

The numbers of complaints about water dripping from air-conditioners received and Nuisance Notices issued between 2004 and 2014

Year	No. of complaints	No. of Nuisance Notices issued
2004	10 116	304
2005	10 648	308
2006	11 736	395
2007	12 848	266
2008	13 636	299
2009	17 710	517
2010	18 508	490
2011	17 486	486
2012	20 092	631
2013	18 215	725
2014	19 722	840
Total	170 717	5 261