

Annex 2**The number of complaints about water dripping from air-conditioners received in each month of the year from 2013 to 2015**

| Month | No. of complaints about water dripping from air-conditioners | | |
|--------------|---|---------------|---------------|
| | 2015 | 2014 | 2013 |
| January | 169 | 51 | 74 |
| February | 65 | 47 | 95 |
| March | 305 | 135 | 177 |
| April | 853 | 572 | 421 |
| May | 2 734 | 2 227 | 2 641 |
| June | 4 834 | 3 838 | 3 720 |
| July | 4 166 | 4 065 | 3 798 |
| August | 4 155 | 3 795 | 3 565 |
| September | 3 374 | 3 315 | 2 380 |
| October | | 1 248 | 1 019 |
| November | | 337 | 282 |
| December | | 92 | 43 |
| Total | 20 655 | 19 722 | 18 215 |