

**List of Winners of The Ombudsman's Awards 2015
for Public Organisations**

Name of Department/Organisation
Immigration Department – Grand Award
Correctional Services Department
Legal Aid Department

**List of Winners of The Ombudsman's Awards 2015
for Officers of Public Organisations**

Name of Department/Organisation	Name	Post
1823, Efficiency Unit	Ms Keung Ming Wai	Customer Service Officer
Airport Authority	Mr Ben Lui	Terminals and Landside Duty Manager
Airport Authority	Mr Tam Tsun Wing, Herbert	Operation Officer
Buildings Department	Mr Man Kam Wa	Building Safety Officer
Civil Engineering and Development Department	Mr Chan Tang Lun	Engineer 10/Special Duties (Works)
Civil Engineering and Development Department	Mr Wong Kin Por	Chief Engineer/Boundary Control Point
Companies Registry	Mr Lai King Kwan	Clerical Assistant
Companies Registry	Ms Savana Wong	Companies Registration Officer I (Deregistration)
Consumer Council	Ms Fung Yuk Yung	Senior Complaints and Advice Officer
Consumer Council	Ms Hon Yin Yun, Angeline	Complaints Officer
Correctional Services Department	Ms Ho Ming Wai	Officer (Penal Administration)
Customs and Excise Department	Ms Loong Wai Yin	Chief Customs Officer
Department of Health	Ms Leung Yee Wa	Nursing Officer
Drainage Services Department	Mr Chan Chi Kwong	Engineer/Consultants Management 11
Drainage Services Department	Mr Law Shiu Lun	Engineer
Electrical and Mechanical Services Department	Mr Ng Wai Leung	Senior Mechanical Inspector
Employees Retraining Board	Ms Ivory Chu	Senior Manager (Quality Assurance)
Equal Opportunities Commission	Ms Shek Ping Sum, Kitty	Assistant Equal Opportunities Officer (Administration & Personnel)

Appendix

Name of Department/Organisation	Name	Post
Estate Agents Authority	Mr Chau Kwan Ho	Officer (Complaints)
Estate Agents Authority	Mr Ho Sai Wing, Stephen	Assistant Manager (Complaints)
Fire Services Department	Ms Chiu Yu Sum	Senior Station Officer (Control)
Food and Environmental Hygiene Department	Ms Cheung Wai Yee, Jenny	Chief Health Inspector (Mong Kok)2
Highways Department	Mr Chan Hon Cheung, John	Senior Landscape Architect/Vegetation Maintenance/(Urban & Islands)
Highways Department	Mr Chung Lok Chin	Senior Engineer/Tolo Highways
Home Affairs Department	Ms Liu Pui Shan, Lis	Liaison Officer in charge (Rural)
Home Affairs Department	Ms Ng Yuk Foon	Liaison Officer (East) 4a
Hong Kong Examinations and Assessment Authority	Ms Kwong Lai Shan	Officer - Examinations Administration
Hong Kong Examinations and Assessment Authority	Mr Lok Kwan Wai	Officer - Examinations Administration
Hospital Authority	Ms Chan Shuk Chun, Alice	Patient Relations Officer
Hospital Authority	Ms Ip Wing Ling	Senior Complaints Officer, PRED, HAHO
Immigration Department	Ms Iu Sze Wan	Assistant Clerical Officer (Registration of Persons) Hong Kong
Immigration Department	Mr Sum Kwok Jing, Tommy	Senior Immigration Officer (East Kowloon Office)
Inland Revenue Department	Mr Yu Wai Keung	Senior Clerical Officer
Judiciary	Mr Tam Wai Sun	Tribunal Officer Coordinator
Land Registry	Ms Lai Ka Wai	Assistant Clerical Officer/Customer Service and Administration
Legal Aid Department	Ms Leung Pik Kwan	Deputy Departmental Secretary

Appendix

Name of Department/Organisation	Name	Post
Mandatory Provident Fund Schemes Authority	Ms Ng Hoi Yan	Officer (Enforcement) 1
Mandatory Provident Fund Schemes Authority	Ms To Ka Lai	Inspector 55
Marine Department	Mr Cheng Yiu Kwong, Winson	Acting Senior Maintenance Manager
Marine Department	Mr Louk Hon Ying	Ship Inspector/Local Vessels Safety Section
Planning Department	Mr Lam Wing Man	Senior Town Planner/Enforcement 1
Post Office	Mr Lui Po Chuen, Andy	General Manager (Mail Distribution)
Post Office	Mr Yan Kwok Yuen, Leo	Director (Operations)
Securities and Futures Commission	Mr Ang Cheung Yick, Steve	Director and General Manager of Investor Compensation Company Limited
Social Welfare Department	Mr Lee Yi Yun	Officer-in-charge Medical Social Services Unit/Yung Fung Shee Memorial Centre
Social Welfare Department	Ms Pang Sau Yung	Personal Secretary to District Social Welfare Officer (Wong Tai Sin/Sai Kung)
Water Supplies Department	Mr Lam Kwok Chuen	Engineer/NTE(D1)
Water Supplies Department	Ms Lee Ping Yee, Maida	Senior Clerical Officer/Customer Enquiry
Working Family and Student Financial Assistance Agency	Ms Liu Sau Hung	Clerical Officer (Deferment) 5
Working Family and Student Financial Assistance Agency	Ms Lui Suk Man	Assistant Clerical Officer (TT)6