Table 9

Number of appeal cases handled by Public Complaints Committee of Hospital Authority in the past five years

Appeal cases	Year				
	2011	2012	2013	2014	2015*
Total number of cases	260	226	270	285	156
Number of substantiated or partially substantiated cases	19	12	21	16	9

Note: \* Figures for 2015 are as at the second quarter of that year.