

**Number of claims and handling methods  
(as at end December 2015)**

<b>Year in which claims<sup>1</sup> were reported</b>	<b>2011</b>	<b>2012</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>
Number of claims <sup>2</sup>	134	132	138	120	83
Number of claims settled out of court <sup>3</sup>	42	26	24	21	5
Number of claims referred to mediation <sup>4</sup>	3	1	2	1	1
(a) Number of claims settled during mediation	1	1	2	0	1
(b) Number of claims settled after mediation	2	0	0	0	0
Number of claims referred to arbitration	0	0	0	0	0
Number of claims settled through arbitration	0	0	0	0	0
Number of claims ruled by the court	0	0	0	0	0

**Amount of compensation and relevant costs for cases of claims  
(as at end December 2015)**

**(all figures are round numbers and in million dollars)**

<b>Year in which claims<sup>1</sup> were reported</b>	<b>2011</b>	<b>2012</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>
Total amount of compensation <sup>5</sup> paid in respect of claims settled out of court <sup>3</sup>	32.9	8.56	10.09	11.41	0.72
Amount of compensation paid pursuant to arbitration awards	0	0	0	0	0
Amount of compensation paid pursuant to court rulings	0	0	0	0	0
Fees paid by Hospital Authority (HA) to mediators	0.02	0.01	0.02	0.02	0.03
Arbitration fees paid by HA	0	0	0	0	0
Legal fees paid by HA in respect of claims settled out of court	10.38	3.63	3.27	0.86	0.17

Notes:

- 1 Cases reported under the medical incidents insurance scheme of HA.
- 2 The number of claims in a particular year as set out in the above tables include the number of claims settled through mediation and out of court. For example, for the cases reported in 2011, as at end December 2015, a total of 134 cases of claims were received, of which 42 were settled out of court.
- 3 Including claims settled out of court after legal proceedings had commenced.
- 4 The number of cases under this category has already been included in the number of claims settled out of court.
- 5 The total amount of compensation in this row includes a sum of \$5.49 million paid as compensation for claims settled during mediation. As the compensation agreements must be kept confidential and the number of claims settled during mediation is relatively small, HA is unable to provide a breakdown of the compensation paid according to agreements reached by mediation.