

**Number of waterworks applications from eateries
received by the Water Supplies Department
after the onset of the lead in water incident and over the same period in 2014**

	Before the lead in water incident (July 13, 2014 – January 31, 2015)	After the lead in water incident (July 13, 2015 – January 31, 2016)
Actual no. of waterworks applications from eateries	195	28
No. of applications approved for works commencement by the WA (as at February 23, 2016)	185 (Of the remaining 10 cases, nine are still pending application submission for works commencement and one was rejected for non-compliance.)	13 (Of the remaining 15 cases, 12 are still pending application submission for works commencement and three were rejected for non-compliance.)
The approval process from initial application to obtaining approval from the WA for works commencement generally comprises the following three stages:		
Average time taken by the WA in processing a works plan	37 days	35 days
Average time taken by applicants from receipt of approval for works plan to submission of application for works commencement	46 days	48 days
Average time taken by the WA from receipt of an application for works commencement to granting approval	4 days	9 days*
Total:	87 days	92 days

* A special case in which protracted time (66 days) was spent on exchanging correspondences over repeated requests for supplementary information was excluded in calculating the average time.