

Annex 2

The use of CHEER Centre's interpretation and translation services in the past three years are as follows:

Year	Telephone Interpretation & Enquiry Service		On-Site (Escort) Interpretation Service		On-Sight Interpretation Service ^{Note 1}		Translation Service		Simultaneous Interpretation Service	
	Total no. of usage	No. of usage by b/ds	Total no. of usage	No. of usage by b/ds	Total no. of usage	No. of usage by b/ds	Total no. of usage	No. of usage by b/ds	Total no. of usage	No. of usage by b/ds
2012-2013	3 369	380	515	463	141	NA	36	26	9	2
2013-2014	2 872	366	497	415	159	NA	64	36	23	12
2014-2015	2 667	365	621	601	237	NA	71	46	17	6

Note 1: Ethnic minorities can bring along documents in English to CHEER Centre for verbal translation service provided by interpreters. This service is not applicable to b/ds.