

Office of The Ombudsman

**Statistics on Cases Relating to Code on Access to Information
2013/14 to 2015/16**

1.	Complaints received	180
2.	Pursued by investigation/inquiry	160 (88.9%)
3.	Cases concluded	148 (92.5%)
4.	Where inadequacies were found upon completion of the cases. Such inadequacies include:	79 (53.3%)
	(a) Refusing to provide information without any valid reason under the Code on Access to Information	17 (21.5%)
	(b) Wrong interpretation or citation of the reasons for refusing to release information under the Code	22 (27.8%)
	(c) Delay or impropriety in handling requests for information	30 (38.0%)
	(d) Others	10 (12.7%)