

**List of Winners of The Ombudsman's Awards 2016
for Public Organisations**

Name of Department/Organisation
Legal Aid Department – Grand Award
Mandatory Provident Fund Schemes Authority
Transport Department

**List of Winners of The Ombudsman's Awards 2016
for Officers of Public Organisations**

Name of Department/Organisation	Name	Post
1823, Efficiency Unit	Mr Chan Hoi Lam	Assistant Customer Services Supervisor
Airport Authority	Mr Chan Yuk Fai, Weslie	Manager - Road Traffic Management
Airport Authority	Ms Lam Tung Mui, Jasmine	Senior Operation Officer - Customer Services
Buildings Department	Mr Chan Chi Kwong	Structural Engineer/Prosecution 3-2
Civil Engineering and Development Department	Mr Choi Chung Keung	Senior Engineer/10 (Kowloon)
Companies Registry	Ms Lai Yin Bing, Tammy	Clerical Assistant (Document Management) Counter 1
Consumer Council	Ms Leung Wai Ching	Complaints and Advice Officer
Consumer Council	Mr So Pui Tong	Senior Complaints and Advice Officer
Correctional Services Department	Mr Lo Ka Kui	Principal Officer (Administration)
Customs and Excise Department	Mr Lam Ka Wing	Chief Customs Officer
Drainage Services Department	Mr Lee Hong Nin, Robin	Senior Engineer/Project Management 2
Drainage Services Department	Mr Yu Wai Cheong	Engineer
Electrical and Mechanical Services Department	Mr Wong Kwun Ping	Engineer/Municipal/Kowloon/1

Appendix

Name of Department/Organisation	Name	Post
Electrical and Mechanical Services Department	Mr Yan Man Kit, Andrew	Senior Electrical and Mechanical Engineer/Consumer Installations
Estate Agents Authority	Ms Pinky Leung	Senior Clerk
Estate Agents Authority	Mr Luk Kwok Ho, Howard	Assistant Manager (Licensing)
Fire Services Department	Ms Chung Wai, Winnie	Deputy Departmental Secretary (Outsourcing and Complaints)
Fire Services Department	Mr Fung Chung Kam	Divisional Officer/Buildings Improvement Divisional 1
Food and Environmental Hygiene Department	Ms Chau King Mui, Alice	Senior Health Inspector (Joint Office) Tuen Mun
Highways Department	Mr Augustine Lam	Landscape Architect/VM(K&Is)
Highways Department	Mr Sun Chung Leung	Maintenance Engineer/Yuen Long (West)
Home Affairs Department	Ms Tsang Pui Yee	Liaison Officer II
Hong Kong Examinations and Assessment Authority	Ms Au Yeung Yin Wa, Anastasia	Officer - Examinations Administration
Hospital Authority	Dr Lau Chor Chiu	Cluster Chief Executive, Hong Kong East Cluster Hospital Chief Executive, Pamela Youde Nethersole Eastern Hospital/Wong Chuk Hang Hospital/St John Hospital
Hospital Authority	Ms Li Shuk Ching, Elina	Senior Manager (Patient Relations & Engagement)
Immigration Department	Ms Au Wai Yee	Assistant Clerical Officer (Registration of Persons) - Hong Kong

Appendix

Name of Department/Organisation	Name	Post
Immigration Department	Mr Tsui Gammon Williams B.	Acting Senior Immigration Officer (Identity Card) General
Land Registry	Ms Yu Tin Tin, Doris	Clerical Officer/Yuen Long Search Office
Mandatory Provident Fund Schemes Authority	Ms Chu Wing Ki	Officer (ORSO Schemes)
Mandatory Provident Fund Schemes Authority	Ms Ho Yuen Pui, Jenny	Senior Officer (Enforcement)
Post Office	Mr Cheung Hin Kei, Hankie	Manager (Mail Tracing Office)
Post Office	Mr Wan Sung Ho, Jeremy	Senior Manager (Mail Distribution/New Territories)
Social Welfare Department	Ms Yuen Pik Kwan	Social Work Officer (Corporate Service) ²
Water Supplies Department	Mr Fu Sau Bong	Engineer/Customer Services (Inspection) Kowloon
Water Supplies Department	Mr Ngai Kwok Leung	Engineer/Hong Kong (Distribution 1)
Working Family and Student Financial Assistance Agency	Mr Leung Chi Cheong, Terence	Clerical Assistant
Working Family and Student Financial Assistance Agency	Ms Sun Siu Kuen	Executive Officer (Post-secondary Students) Payment 2