

## Annex 2

**Complaints received by the Transport Department**  
**against ferry services of “Central - Cheung Chau” route**  
**between 2011 and 2015**

	<b>2011</b>	<b>2012</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>
<b>January</b>	2	7	1	11	4
<b>February</b>	1	6	2	77	6
<b>March</b>	2	4	12	6	8
<b>April</b>	8	7	2	5	13
<b>May</b>	8	5	3	5	7
<b>June</b>	1	3	5	6	8
<b>July</b>	1	4	5	11	5
<b>August</b>	1	7	8	18	8
<b>September</b>	4	2	20	6	6
<b>October</b>	2	1	5	6	9
<b>November</b>	3	5	1	5	6
<b>December</b>	3	1	9	4	10