

Annex C

**Number of inspections conducted, complaints investigated
and convictions secured by LD,
and the related average fine imposed against EAs in 2016**

Number of inspections to EAs conducted (including regular and surprise inspections)	1 816
Number of complaints against EAs for overcharging FDHs received and investigated	529 ^{Note 4}
Number of convicted EAs (of which, the number of cases involving FDH EAs overcharging commission)	8 (5)
Average level of fine per convicted summons involving FDH EAs overcharging commission	\$10,500

Note 4: Amongst the 529 complaints, 326 of them are complaints against the same EA. LD has taken out prosecution against the EA after investigation and legal proceeding is in progress.