

Table 2

Requests for information removal made by the Government in each half-year from 2015 to 2016 to information and communication technology (ICT) companies

Department	Period	(i) Total number of ICT companies involved	(ii) Names and types of ICT companies involved (Note 1)	(iii) Total number of requests made	(iv) Volume of information requested for removal	(v) Types of information involved (e.g. videos, text, images) and the respective numbers of the requests concerned	(vi) Nature of information involved (e.g. indecent content, illegal advertisements, copyright infringement and false information) and the respective numbers of the requests concerned	(vii) Reasons for making the requests (e.g. for investigation of complaints, law enforcement and others)	(viii) Number of requests made under a court order	(ix) Number of requests acceded to	(x) Reasons why the requests were not acceded to
Department of Health – Chinese Medicine Division	Jan-Jun 2015	4	Internet platforms/ websites	23	44 hyperlinks	Hyperlinks which contain information on suspected auction or sale of Chinese herbal medicines without trader licence/ unregistered proprietary Chinese medicines (23 requests)	- Information on suspected auction or sale of Chinese herbal medicines without trader licence (2 requests) - Information on suspected auction or sale of unregistered proprietary Chinese medicines (21 requests)	Suspected auction or sale of Chinese herbal medicines without trader licence/ unregistered proprietary Chinese medicines	0	23	N/A
	Jul-Dec 2015	5	Internet platforms/ websites	16	27 hyperlinks	Hyperlinks which contain information on suspected auction or sale of Chinese herbal medicines without trader licence/ unregistered proprietary Chinese medicines (16 requests)	- Information on suspected auction or sale of Chinese herbal medicines without trader licence (1 request) - Information on suspected auction or sale of unregistered proprietary Chinese medicines (15 requests)	Suspected auction or sale of Chinese herbal medicines without trader licence/ unregistered proprietary Chinese medicines	0	16	N/A

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	Jan-Jun 2016	3	Internet platforms/ websites	11	18 hyperlinks	Hyperlinks which contain information on suspected auction or sale of Chinese herbal medicines without trader licence/ unregistered proprietary Chinese medicines (11 requests)	<ul style="list-style-type: none"> - Information on suspected auction or sale of Chinese herbal medicines without trader licence (5 requests) - Information on suspected auction or sale of unregistered proprietary Chinese medicines (6 requests) 	Suspected auction or sale of Chinese herbal medicines without trader licence/ unregistered proprietary Chinese medicines	0	11	N/A
	Jul-Dec 2016	3	Internet platforms/ websites	3	3 hyperlinks	Hyperlinks which contain information on suspected auction or sale of Chinese herbal medicines without trader licence/ unregistered proprietary Chinese medicines (3 requests)	<ul style="list-style-type: none"> - Information on suspected auction or sale of Chinese herbal medicines without trader licence (1 request) - Information on suspected auction or sale of unregistered proprietary Chinese medicines (2 requests) 	Suspected auction or sale of Chinese herbal medicines without trader licence/ unregistered proprietary Chinese medicines	0	3	N/A

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Department of Health – Drug Office	Jan-Jun 2015	5	Internet platform/ website	74	678 hyperlinks	Hyperlinks which contain information on suspected auction or sale of controlled or unregistered medicines (74 requests)	Auction or sale information (74 requests)	Suspected auction or sale of controlled or unregistered medicines	0	74	N/A
	Jul-Dec 2015	12	Internet platform/ website	83	443 hyperlinks	Hyperlinks which contain information on suspected auction or sale of controlled or unregistered medicines (83 requests)	Auction or sale information (83 requests)	Suspected auction or sale of controlled or unregistered medicines	0	83	N/A
	Jan-Jun 2016	4	Internet platform/ website	57	263 hyperlinks	Hyperlinks which contain information on suspected auction or sale of controlled or unregistered medicines (57 requests)	Auction or sale information (57 requests)	Suspected auction or sale of controlled or unregistered medicines	0	57	N/A
	Jul-Dec 2016	3	Internet platform/ website	50	281 hyperlinks	Hyperlinks which contain information on suspected auction or sale of controlled or unregistered medicines (50 requests)	Auction or sale information (50 requests)	Suspected auction or sale of controlled or unregistered medicines	0	50	N/A

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Department of Health (DH) – Family Health Service	Jan-Jun 2015	-	-	-	-	-	-	-	-	-	-
	Jul-Dec 2015	1	Internet platform/ video sharing	4	4 video clips	Videos (4 requests)	Unauthorised use of DH video (4 requests)	Upload and release the video of DH without DH's consent	0	4	N/A
	Jan-Jun 2016	1	Internet platform/ video sharing	17	17 video clips	Videos (17 requests)	Unauthorised use of DH video (17 requests)	Upload and release the video of DH without DH's consent	0	17	N/A
	Jul-Dec 2016	1	Internet platform/ video sharing	4	4 video clips	Videos (4 requests)	Unauthorised use of DH video (4 requests)	Upload and release the video of DH without DH's consent	0	4	N/A
Housing Department	Jan-Jun 2015	-	-	-	-	-	-	-	-	-	-
	Jul-Dec 2015	-	-	-	-	-	-	-	-	-	-
	Jan-Jun 2016	2	Social media	2	3 message threads	Text (2 message threads posted as “徵求公屋居屋暗盤” and 1 message thread posted as “提供李鄭屋邨雙非兒童托管、寄宿收費服務”)	Illegal advertisement (2 requests)	Tenancy abuse of Public Rental Housing - subletting	0	2	N/A
	Jul-Dec 2016	2	Social media	6	16 message threads	Text (16 message threads posted as “徵求公屋居屋暗盤”)	Illegal advertisement (6 requests)	Tenancy abuse of Public Rental Housing - subletting	0	6	N/A

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Office of the Communications Authority	Jan-Jun 2015	2	Internet discussion forums	3	22 articles and several photos	Articles (2 requests) Photos (1 request)	Indecent content (3 requests)	According to Code of Practice	0	3	N/A
	Jul-Dec 2015	1	Internet discussion forum	1	Several photos	Photos (1 request)	Indecent content (1 request)	According to Code of Practice	0	1	N/A
	Jan-Jun 2016	-	-	-	-	-	-	-	-	-	-
	Jul-Dec 2016	-	-	-	-	-	-	-	-	-	-
Transport Department	Jan-Jun 2015	-	-	-	-	-	-	-	-	-	-
	Jul-Dec 2015	1	Website	1	1	1 impostor account (1 request)	Impostor account with the logo and name of the Transport Department (1 request)	The impostor account was set up in the name of the Transport Department and it disseminated wrong information	0	1	N/A
	Jan-Jun 2016	-	-	-	-	-	-	-	-	-	-
	Jul-Dec 2016	-	-	-	-	-	-	-	-	-	-

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Civil Aid Service (CAS)	Jan-Jun 2015	1	Social networking service	3	1 community page	Articles, photos, Civil Aid Service trademark (3 requests)	Copyright infringement and false information (3 requests)	If someone infringed upon the intellectual property right of CAS and plagiarised the CAS logo, articles and photos from its official website without CAS' prior consent, the general public would be misled.	0	3	N/A
	Jul-Dec 2015	-	-	-	-	-	-	-	-	-	-
	Jan-Jun 2016	-	-	-	-	-	-	-	-	-	-
	Jul-Dec 2016	-	-	-	-	-	-	-	-	-	-
Customs and Excise Department	Jan-Jun 2015	2	Internet service provider/ Internet platform/ Website	21	21	User account or hyperlink	User account or hyperlink	Stoppage of infringing activities	0	21	N/A
	Jul-Dec 2015	3	Internet service provider/ Internet platform/ Website	11	11	User account or hyperlink	User account or hyperlink	Stoppage of infringing activities	0	11	N/A

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	Jan-Jun 2016	2	Internet service provider/ Internet platform/ Website	17	19	User account or hyperlink	User account or hyperlink	Stoppage of infringing activities	0	17	N/A
	Jul-Dec 2016	1	Internet service provider/ Internet platform/ Website	2	2	User account or hyperlink	User account or hyperlink	Stoppage of infringing activities	0	2	N/A
Hong Kong Police Force	Jan-Jun 2015	Relevant statistics are not available	Local and foreign service providers	65 (Note 2)	65 (Note 2)	Removal of users' information	Mainly involving obscene articles, phishing websites (Note 3) and accessing computer with dishonest intent	Crime prevention and detection (primarily involving technology crimes or crimes relating to the use of the Internet)	Relevant statistics are not available	Partially	Most of the organisations concerned removed the relevant information as requested by the Police
	Jul-Dec 2015	Relevant statistics are not available	Local and foreign service providers	31 (Note 2)	31 (Note 2)	Removal of users' information	Mainly involving obscene articles, phishing websites (Note 3) and accessing computer with dishonest intent	Crime prevention and detection (primarily involving technology crimes or crimes relating to the use of the Internet)	Relevant statistics are not available	Partially	Most of the organisations concerned removed the relevant information as requested by the Police

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	Jan-Jun 2016	Relevant statistics are not available	Local and foreign service providers	17 (Note 2)	17 (Note 2)	Removal of users' information	Mainly involving obscene articles, phishing websites (Note 3) and accessing computer with dishonest intent	Crime prevention and detection (primarily involving technology crimes or crimes relating to the use of the Internet)	Relevant statistics are not available	Partially	Most of the organisations concerned removed the relevant information as requested by the Police
	Jul-Dec 2016	Relevant statistics are not available	Local and foreign service providers	16 (Note 2)	16 (Note 2)	Removal of users' information	Mainly involving obscene articles, phishing websites (Note 3) and accessing computer with dishonest intent	Crime prevention and detection (primarily involving technology crimes or crimes relating to the use of the Internet)	Relevant statistics are not available	Partially	Most of the organisations concerned removed the relevant information as requested by the Police

Note 1: Since the question involves commercial information of a large number of service providers, the names of individual service providers cannot be made public.

Note 2: Each request corresponds to one item of information and one user account only.

Note 3: Phishing websites are the fake websites for stealing others' login names and passwords.