The numbers of requests for assistance received by ImmD in the past five years and the nature of cases are tabulated below:

Case Nature	2012	2013	2014	2015	2016
Loss of travel document	861	1 115	1 220	1 598	1 711
Traffic accident	141	65	40	69	51
Hospitalisation, illness and death	406	420	405	468	543
Others (such as missing, being detained, etc.)	383	381	403	394	503
Total number of cases	1 791	1 981	2 068	2 529	2 808