

### Number of complaints received by department

Year	Nature of complaints																				Total
	Less wages paid				Without signing the Standard Employment Contract				Exceeding the maximum daily working hours				No severance or long service payment				Others^				
	F E H D	G P A	H D	L C S D	F E H D	G P A	H D	L C S D	F E H D	G P A	H D	L C S D	F E H D	G P A	H D	L C S D	F E H D	G P A	H D	L C S D	
2012	5	0	0	*	1	0	0	*	1	0	0	*	3	0	0	*	6	0	0	*	16
2013	10	0	0	*	2	0	0	*	2	0	0	*	5	0	0	*	4	0	0	*	23
2014	13	0	0	0	2	0	0	0	2	0	0	0	1	0	0	0	1	0	0	0	19
2015	14	0	0	0	0	0	0	0	1	0	0	0	3	0	0	0	4	0	0	2	24
2016	5	0	0	0	1	0	0	0	4	0	0	0	2	0	0	0	0	0	0	3	15
Total	47	0	0	0	6	0	0	0	10	0	0	0	14	0	0	0	15	0	0	5	97

\* Figures not available

^ Include forced dismissal, late payment of wages, holiday and no Mandatory Provident Fund contribution etc.

FEHD: Food and Environmental Hygiene Department

GPA: Government Property Agency

HD: Housing Department

LCSD: Leisure and Cultural Services Department