List of winners for the Civil Service Outstanding Service Award Scheme 2017

Partnership Award

Gold Prize: Buildings Department, Electrical and Mechanical Services Department, Hong Kong Fire Services Department, Highways Department, Hong Kong Police Force, Transport Department [Safeguard Our New Railway Lines]

Silver Prize:

Architectural Services Department, Electrical and Mechanical Services Department, Hong Kong Fire Services Department,

[Team up for the Cradle of Elites]

Bronze Prize: Civil Engineering and Development Department,

Planning Department

[Hung Shui Kiu New Development Area Planning and Engineering Study]

Meritorious Award: Drainage Services Department, Leisure and Cultural Services Department

[Unfettered Collaboration – The Encounter in Happy Valley]

Departmental Service Enhancement Award (Large Department Category)

Gold Prize: Hong Kong Fire Services Department Silver Prize: Environmental Protection Department Bronze Prize: Correctional Services Department

Meritorious Award: Hong Kong Customs and Excise Department

Departmental Service Enhancement Award (Small Department Category)

Gold Prize: Hong Kong Observatory Silver Prize: Companies Registry

Best Public Image Award

Gold Prize: Hong Kong Fire Services Department

<u>Silver Prize</u>: Hong Kong Police Force <u>Bronze Prize</u>: Hong Kong Observatory

Team Award (General Public Service)

Gold Prize: Environmental Protection Department
[T • PARK Environmental Education Centre Team]
Silver Prize: Leisure and Cultural Services Department

[Museum of Art on Wheels]

Bronze Prize: Immigration Department

["Admission Scheme for the Second Generation of Chinese Hong

Kong Permanent Residents and Enhancement Measures on

Admission Schemes for Talent" Project Team]
Meritorious Award: Hong Kong Police Force

[Cyber Security and Technology Crime Bureau – Project "Cyber

Defender"]

Special Citation (Innovation): Environmental Protection Department

[T • PARK Environmental Education Centre Team]
Special Citation (Responsiveness to Customer Needs):

Hong Kong Police Force
[Social Media Communication]

Special Citation (Integrity Management):

Immigration Department

["Admission Scheme for the Second Generation of Chinese Hong Kong Permanent Residents and Enhancement Measures on

Admission Schemes for Talent" Project Team]

Team Award (Regulatory/Enforcement Service)

Gold Prize: Hong Kong Police Force [Shamshuipo Hawkers' Charter Team] Silver Prize: Hong Kong Police Force

[Guarding-Eyes Project]

Bronze Prize: Companies Registry

[Money Lenders Unit]

Meritorious Award: Hong Kong Police Force [Inshore Patrol Sub-Unit, Marine North Division – Vessel Searching Platform]

Special Citation (Innovation): Hong Kong Police Force [Inshore Patrol Sub-Unit, Marine North Division – Vessel Searching Platform]

Special Citation (Responsiveness to Customer Needs):

Hong Kong Police Force

[Family Conflict and Sexual Violence Unit] Special Citation (Integrity Management):

Companies Registry [Money Lenders Unit]

Team Award (Specialised Service)

Gold Prize: Drainage Services Department

[Drops • Livability]

Hong Kong Fire Services Department

[Getting in Gear for Deep and Shallow Waters]

Bronze Prize: Hong Kong Observatory

[MUSE (Media Unit for Service Enhancement) Team]

Meritorious Award: Correctional Services Department

[Rehabilitation Pioneer Project – The Reflective Path]

Special Citation (Innovation):

Electrical and Mechanical Services Department

[Cremation Engineering Team]

Special Citation (Responsiveness to Customer Needs):

Hong Kong Fire Services Department [A life-saving Shot]

Team Award (Crisis/Incident Support Service)

Gold Prize: Social Welfare Department [Licensing Office of Residential

Care Homes for the Elderly and Kwun Tong District Social Welfare Office

- "From Dusk till Dawn: We Serve with Warmth and Devotion"]

<u>Silver Prize</u>: Immigration Department [Assistance to Hong Kong Residents Unit]

Bronze Prize: Hong Kong Fire Services Department

[I Am No Superhero]

Meritorious Award: Buildings Department

[Task Force on CityU Incident]

Special Citation (Innovation): Hong Kong Police Force

[Marine Situational Awareness System]

Special Citation (Responsiveness to Customer Needs):

Social Welfare Department [Licensing Office of Residential Care Homes for the Elderly and Kwun Tong District Social Welfare Office - "From Dusk

till Dawn: We Serve with Warmth and Devotion"]

Team Award (Internal Service)

Gold Prize: Hong Kong Observatory

[Big Data Analysis and Decision Support]

Silver Prize: Leisure and Cultural Services Department

[Muse Fest HK]

Bronze Prize: Water Supplies Department

[Floating Solar Power System]

Meritorious Award: Water Supplies Department

[Sodium Hypochlorite Dosing System]

<u>Special Citation (Innovation)</u>: Water Supplies Department

[Floating Solar Power System]

Special Citation (Responsiveness to Customer Needs):

Hong Kong Fire Services Department

[Caring at the Forefront]