

Table 4

**Details of the case management and employment support services provided at
Employment in One-stop (EOS) respectively for (a) the ethnic minorities
and (b) all job seekers in each of the past four years**

	2014		2015		2016		2017		Total	
	(a)	(b)	(a)	(b)	(a)	(b)	(a)	(b)	(a)	(b)
(i) Target number of participants [^]	-		-		-		-		-	
(ii) Actual number of participants	4	580	9	403	10	306	19	288	42	1 577
• Number of cases referred by the Social Welfare Department	4	569	9	399	10	297	11	242	34	1 507
• Number of other voluntary participants	0	11	0	4	0	9	8	46	8	70
(iii) Number of cases in which participants received job referrals	4	1 681	2	1 351	34	1 281	121	1 627	161	5 940
(iv) Number of cases in which participants were hired (and the number of participants hired) *	2 (1)	716 (467)	4 (4)	543 (323)	12 (10)	438 (239)	18 (11)	356 (221)	36 (26)	2 053 (1 250)
(v) Number of participants returning to mainstream full-time schooling	0	22	0	13	1	20	2	23	3	78
(vi) Training activities organised by the commissioned organisation#:										
• Number of training activities	-	137	-	152	-	140	-	202	-	631
• Total number of hours of training activities	-	294	-	328	-	318	-	392	-	1 332
• Number of participants	-	1 438	-	1 454	-	1 039	-	942	-	4 873
(vii) Referrals to training/retraining courses organised by the Employees Retraining Board#:										
• Number of referrals for enrolling in placement-tied training courses	-	89	-	44	-	54	-	57	-	244

	• Number of referrals for enrolling in other courses	-	94	-	57	-	55	-	57	-	263
(viii)	Number of referrals for enrolling in training/retraining courses organised by other organisations#	-	21	-	30	-	18	-	30	-	99
(ix)	Number of referrals to other related community support services #	-	252	-	280	-	400	-	291	-	1 223

^ As the major service targets of the case management and employment support services of EOS are unemployed able-bodied recipients of the Comprehensive Social Security Assistance (CSSA) referred by the Social Welfare Department, the actual number of participants has been affected by this number of CSSA recipients. The Labour Department has not set any target on the number of participants.

* Including placements secured by participants on their own. Some participants have secured more than one placement.

EOS does not have breakdowns on these items by job seekers' ethnicity.