

Table 1

Number of complaints against unfair trade practices
related to online shopping received by the Customs and Excise
Department and relevant enforcement statistics

	2015	2016	2017
Number of complaints	296	586	1227
Number of prosecution cases	2	4	8
Number of conviction cases	2	3	9
Number of convictions (company/individual)	2	3	11

Note: “Number of prosecution cases” and “Number of conviction cases” for the same year are slightly different because trials of some prosecution cases were/will be conducted in the subsequent year.

Table 2

Figures of online shopping fraud cases received by the Police

	2015	2016	2017
Number of cases*	1473	1302	1663
Amount lost (\$ million)	35.2	27.5	29.7

* Online shopping fraud cases include (1) transactions between individuals; (2) transactions between businesses and individuals; or (3) transactions between businesses.