

Numbers of Complaints Received about Pool Water Quality in 2015-2017

2015		Nature of Complaints	
Swimming Pool		Contamination of pool water (including presence of vomitus, stool, other contaminants and spillage of activated carbon powder, etc.)	Other causes: (including turbidity of pool water, body/skin/eye irritation after swimming, saline taste/odour/strong chlorine smell in pool water, etc.)
Central and Western			
1	Kennedy Town Swimming Pool ¹	-	-
2	Sun Yat Sen Memorial Park Swimming Pool	-	-
Eastern District			
3	Chai Wan Swimming Pool	3	2
4	Island East Swimming Pool	-	-
5	Siu Sai Wan Swimming Pool	-	-
6	Victoria Park Swimming Pool	-	2
Southern District			
7	Pao Yue Kong Swimming Pool	-	3
Wan Chai			
8	Morrison Hill Swimming Pool	-	1
9	Wan Chai Swimming Pool	-	-
Kowloon City			
10	Ho Man Tin Swimming Pool	-	-
11	Kowloon Tsai Swimming Pool	5	1
12	Tai Wan Shan Swimming Pool	-	-

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Kwun Tong			
13	Jordan Valley Swimming Pool	1	-
14	Kwun Tong Swimming Pool	-	1
15	Lam Tin Swimming Pool	-	3
Sham Shui Po			
16	Lai Chi Kok Park Swimming Pool	9	1
17	Lei Cheng Uk Swimming Pool	1	-
18	Sham Shui Po Park Swimming Pool	-	1
Wong Tai Sin			
19	Hammer Hill Road Swimming Pool	-	-
20	Morse Park Swimming Pool	2	-
Yau Tsim Mong			
21	Kowloon Park Swimming Pool	23	-
22	Tai Kok Tsui Swimming Pool	-	-
Islands			
23	Mui Wo Swimming Pool	-	-
24	Tung Chung Swimming Pool	-	-
Kwai Tsing			
25	Kwai Shing Swimming Pool	2	-
26	North Kwai Chung	-	-

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Swimming Pool		Contamination of pool water (including presence of vomitus, stool, other contaminants and spillage of activated carbon powder, etc.)	Other causes: (including turbidity of pool water, body/skin/eye irritation after swimming, saline taste/odour/strong chlorine smell in pool water, etc.)
	Jockey Club Swimming Pool		
27	Tsing Yi Swimming Pool	-	-
North District			
28	Fanling Swimming Pool	-	-
29	Sheung Shui Swimming Pool	-	-
Sai Kung			
30	Sai Kung Swimming Pool	-	-
31	Tseung Kwan O Swimming Pool	-	-
Sha Tin			
32	Hin Tin Swimming Pool	-	-
33	Ma On Shan Swimming Pool	-	-
34	Sha Tin Jockey Club Swimming Pool	-	1
Tai Po			
35	Tai Po Swimming Pool	1	2
Tsuen Wan			
36	Shing Mun Valley Swimming Pool	-	-
37	Tsuen King Circuit Wu Chung Swimming Pool	-	-
Tuen Mun			
38	The Jockey Club Yan Oi Tong Swimming Pool	-	-
39	Tuen Mun North West Swimming Pool	-	2
40	Tuen Mun Swimming Pool	-	1

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Yuen Long			
41	Ping Shan Tin Shui Wai Swimming Pool	1	-
42	Tin Shui Wai Swimming Pool	1	1
43	Yuen Long Swimming Pool	-	1

Note

- (1) Kennedy Town Swimming Pool was temporarily closed from 1 December 2015 to 6 February 2017 to facilitate the re-provisioning of Kennedy Town Swimming Pool (Phase II).

2016		Nature of Complaints	
Swimming Pool		Contamination of pool water (including presence of vomitus, stool, other contaminants and spillage of activated carbon powder, etc.)	Other causes: (including turbidity of pool water, body/skin/eye irritation after swimming, saline taste/odour/strong chlorine smell in pool water, etc.)
Central and Western			
1	Kennedy Town Swimming Pool ¹	-	-
2	Sun Yat Sen Memorial Park Swimming Pool	-	2
Eastern District			
3	Chai Wan Swimming Pool	-	-
4	Island East Swimming Pool	-	-
5	Siu Sai Wan Swimming Pool	-	2
Southern District			
6	Pao Yue Kong Swimming Pool	-	-
Wan Chai			
7	Morrison Hill Swimming Pool	-	1
8	Victoria Park Swimming Pool ²	-	1
9	Wan Chai Swimming Pool	-	-
Kowloon City			
10	Ho Man Tin Swimming Pool	-	-
11	Kowloon Tsai Swimming Pool	2	-
12	Tai Wan Shan Swimming Pool	-	-
Kwun Tong			
13	Jordan Valley Swimming Pool	-	1

2016		Nature of Complaints	
Swimming Pool		Contamination of pool water (including presence of vomitus, stool, other contaminants and spillage of activated carbon powder, etc.)	Other causes: (including turbidity of pool water, body/skin/eye irritation after swimming, saline taste/odour/strong chlorine smell in pool water, etc.)
14	Kwun Tong Swimming Pool	1	3
15	Lam Tin Swimming Pool	-	-
Sham Shui Po			
16	Lai Chi Kok Park Swimming Pool	7	1
17	Lei Cheng Uk Swimming Pool	3	1
18	Sham Shui Po Park Swimming Pool	-	1
Wong Tai Sin			
19	Hammer Hill Road Swimming Pool	-	-
20	Morse Park Swimming Pool	3	-
Yau Tsim Mong			
21	Kowloon Park Swimming Pool	34	-
22	Tai Kok Tsui Swimming Pool	4	1
Islands			
23	Mui Wo Swimming Pool	-	-
24	Tung Chung Swimming Pool	-	-
Kwai Tsing			
25	Kwai Shing Swimming Pool	1	-
26	North Kwai Chung Jockey Club Swimming Pool	4	-
27	Tsing Yi Swimming	1	1

2016		Nature of Complaints	
Swimming Pool		Contamination of pool water (including presence of vomitus, stool, other contaminants and spillage of activated carbon powder, etc.)	Other causes: (including turbidity of pool water, body/skin/eye irritation after swimming, saline taste/odour/strong chlorine smell in pool water, etc.)
	Pool		
North District			
28	Fanling Swimming Pool	-	-
29	Sheung Shui Swimming Pool	-	-
Sai Kung			
30	Sai Kung Swimming Pool	-	-
31	Tseung Kwan O Swimming Pool	1	2
Sha Tin			
32	Hin Tin Swimming Pool	1	-
33	Ma On Shan Swimming Pool	1	1
34	Sha Tin Jockey Club Swimming Pool	-	1
Tai Po			
35	Tai Po Swimming Pool	1	-
Tsuen Wan			
36	Shing Mun Valley Swimming Pool	-	-
37	Tsuen King Circuit Wu Chung Swimming Pool	1	1
Tuen Mun			
38	The Jockey Club Yan Oi Tong Swimming Pool	-	-
39	Tuen Mun North West Swimming Pool	1	-
40	Tuen Mun Swimming Pool	-	2

2016		Nature of Complaints	
Swimming Pool		Contamination of pool water (including presence of vomitus, stool, other contaminants and spillage of activated carbon powder, etc.)	Other causes: (including turbidity of pool water, body/skin/eye irritation after swimming, saline taste/odour/strong chlorine smell in pool water, etc.)
Yuen Long			
41	Ping Shan Tin Shui Wai Swimming Pool	-	-
42	Tin Shui Wai Swimming Pool	-	1
43	Yuen Long Swimming Pool	-	2

Notes

- (1) Kennedy Town Swimming Pool was temporarily closed from 1 December 2015 to 6 February 2017 to facilitate the re-provisioning of Kennedy Town Swimming Pool (Phase II).
- (2) Due to revision of boundary demarcation between Eastern District and Wan Chai District, Victoria Park Swimming Pool was transferred from Eastern District to Wan Chai District with effect from 2016.

2017		Nature of Complaints	
Swimming Pool		Contamination of pool water (including presence of vomitus, stool, other contaminants and spillage of activated carbon powder, etc.)	Other causes: (including turbidity of pool water, body/skin/eye irritation after swimming, saline taste/odour/strong chlorine smell in pool water, etc.)
Central and Western			
1	Kennedy Town Swimming Pool	6	3
2	Sun Yat Sen Memorial Park Swimming Pool	1	-
Eastern District			
3	Chai Wan Swimming Pool	1	-
4	Island East Swimming Pool	-	-
5	Siu Sai Wan Swimming Pool	-	-
Southern District			
6	Pao Yue Kong Swimming Pool	2	2
Wan Chai			
7	Morrison Hill Swimming Pool	-	-
8	Victoria Park Swimming Pool	-	1
9	Wan Chai Swimming Pool	-	-
Kowloon City			
10	Ho Man Tin Swimming Pool	-	-
11	Kowloon Tsai Swimming Pool	-	1
12	Tai Wan Shan Swimming Pool	-	-
Kwun Tong			
13	Jordan Valley Swimming Pool	-	1
14	Kwun Tong Swimming Pool	-	2

2017		Nature of Complaints	
Swimming Pool		Contamination of pool water (including presence of vomitus, stool, other contaminants and spillage of activated carbon powder, etc.)	Other causes: (including turbidity of pool water, body/skin/eye irritation after swimming, saline taste/odour/strong chlorine smell in pool water, etc.)
15	Lam Tin Swimming Pool	-	1
Sham Shui Po			
16	Lai Chi Kok Park Swimming Pool	10	2
17	Lei Cheng Uk Swimming Pool	-	1
18	Sham Shui Po Park Swimming Pool	-	1
Wong Tai Sin			
19	Hammer Hill Road Swimming Pool	-	-
20	Morse Park Swimming Pool	-	-
Yau Tsim Mong			
21	Kowloon Park Swimming Pool	23	-
22	Tai Kok Tsui Swimming Pool	-	3
Islands			
23	Mui Wo Swimming Pool	-	-
24	Tung Chung Swimming Pool	-	1
Kwai Tsing			
25	Kwai Shing Swimming Pool	2	-
26	North Kwai Chung Jockey Club Swimming Pool	2	-
27	Tsing Yi Swimming Pool	-	-
28	Tsing Yi Southwest Swimming Pool ¹	-	-

2017		Nature of Complaints	
Swimming Pool		Contamination of pool water (including presence of vomitus, stool, other contaminants and spillage of activated carbon powder, etc.)	Other causes: (including turbidity of pool water, body/skin/eye irritation after swimming, saline taste/odour/strong chlorine smell in pool water, etc.)
North District			
29	Fanling Swimming Pool	-	-
30	Sheung Shui Swimming Pool	-	-
Sai Kung			
31	Sai Kung Swimming Pool	-	-
32	Tseung Kwan O Swimming Pool	-	2
Sha Tin			
33	Hin Tin Swimming Pool	-	1
34	Ma On Shan Swimming Pool	-	-
35	Sha Tin Jockey Club Swimming Pool	-	1
Tai Po			
36	Tai Po Swimming Pool	1	2
Tsuen Wan			
37	Shing Mun Valley Swimming Pool	-	-
38	Tsuen King Circuit Wu Chung Swimming Pool	-	-
Tuen Mun			
39	The Jockey Club Yan Oi Tong Swimming Pool ²	-	-
40	Tuen Mun North West Swimming Pool	-	1
41	Tuen Mun Swimming Pool	3	3
Yuen Long			
42	Ping Shan Tin Shui	-	-

2017		Nature of Complaints	
Swimming Pool		Contamination of pool water (including presence of vomitus, stool, other contaminants and spillage of activated carbon powder, etc.)	Other causes: (including turbidity of pool water, body/skin/eye irritation after swimming, saline taste/odour/strong chlorine smell in pool water, etc.)
	Wai Swimming Pool		
43	Tin Shui Wai Swimming Pool	1	1
44	Yuen Long Swimming Pool	3	1

Notes

- (1) Tsing Yi Southwest Swimming Pool has been open to the public since 26 July 2017.
- (2) The Jockey Club Yan Oi Tong Swimming Pool has been closed for urgent repairs since 19 July 2017.

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