Requests for information removal made by the Government to information and communications technology (ICT) companies in 2018

		(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(x)
Department	Period (2018)	Total number of ICT companies involved	Names and types of ICT companies involved (Note 1)	Total number of requests made	Volume of informatio n requested for removal	Types of information involved (e.g. videos, text, images) and the respective numbers of the requests concerned	Nature of information involved (e.g. indecent content, illegal advertisements, copyright infringement and false information) and the respective numbers of the		Number of requests made under a court order	Number of requests acceded to	Reasons why some requests were not acceded to and the respective numbers of the requests concerned
Customs and Excise Department	Jan-Jun	21	ISP/ Online Platform/ Web Site	126	126	User account or hyperlink	requests concerned User account or hyperlink	Stoppage of infringing activities	0	126	N/A
	Jul-Dec	8	ISP/ Online Platform/ Web Site	84	84	User account or hyperlink	User account or hyperlink	Stoppage of infringing activities	0	84	N/A
Department of Health – Chinese Medicine Division	Jan-Jun	3	Internet platforms / websites	19	46 hyperlinks	Hyperlinks which contain information on suspected auction or sale of Chinese herbal medicines without trader licence / unregistered proprietary Chinese medicines (19 requests)	Suspected auction or sale of Chinese herbal medicines without trader licence (12 requests) Suspected auction or sale of unregistered proprietary Chinese medicines (7 requests)	Suspected auction or sale of Chinese herbal medicines without trader licence / unregistered proprietary Chinese medicines	0	19	N/A
	Jul-Dec	3	Internet platforms / websites	14	23 hyperlinks	Hyperlinks which contain information on suspected auction or sale of Chinese herbal medicines without trader licence / unregistered proprietary Chinese medicines (14 requests)	Suspected auction or sale of Chinese herbal medicines without trader licence (11 requests) Suspected auction or sale of unregistered proprietary Chinese medicines (3 requests)	Suspected auction or sale of Chinese herbal medicines without trader licence / unregistered proprietary Chinese medicines	0	14	N/A

Department of Health – Drug Office	Jan-Jun	5	Internet platforms / websites	74	1068 webpages / hyperlinks	Webpages / hyperlinks which contain information on suspected auction or sale of controlled or unregistered medicines (74 requests)	Auctions or sale information (74 requests)	Suspected auction or sale of controlled or unregistered medicines	0	74	N/A
	Jul-Dec	4	Internet platforms / websites	40	613 webpages / hyperlinks	Webpages / hyperlinks which contain information on suspected auction or sale of controlled or unregistered medicines (40 requests)	Auctions or sale information (40 requests)	Suspected auction or sale of controlled or unregistered medicines	0	40	N/A
Housing Department	Jan-Jun	-	-	-	-	-	-	-	-	-	-
	Jul-Dec	5	Social media	5	1 viewthread and several discussions (Note 2)	Text (1 viewthread and several discussions)	Inappropriate advertisement	Tenancy abuse of Public Rental Housing - subletting may attract civil claim	0	5	N/A
Hong Kong Police Force	Jan-Jun	Relevant statistics are not available	Local and foreign service providers	10 (Note 3)	10 (Note 3)	Request for removal of users' information	Mainly involving obscene articles, phishing web sites (Note 4) and accessing computer with criminal / dishonest intent	Crime prevention and detection (primarily involving technology crimes or crimes relating to the use to the Internet)	Relevant statistics are not available	Partially	The relevant content or information not in contravention with the companies' user terms or agreements
	Jul-Dec	Relevant statistics are not available	Local and foreign service providers	28 (Note 3)	28 (Note 3)	Request for removal of users' information	Mainly involving obscene articles, phishing web sites (Note 4) and accessing computer with criminal / dishonest intent	Crime prevention and detection (primarily involving technology crimes or crimes relating to the use to the Internet)	Relevant statistics are not available	Partially	The relevant content or information not in contravention with the companies' user terms or agreements
Leisure and	Jan-Jun	-	-	-	-	-	-	-	-	-	-

Cultural	Jul-Dec	1	Video	1	20 videos	20 videos of films	20 videos of films	The videos were	0	1	N/A
Services			sharing				infringing copyright	uploaded and			
Department			online					released without the			
			platform					approvals of			
			-					copyright holders			

Note 1: Since the question involves commercial information of a large number of service providers, the names of individual service providers cannot be made public. Note 2: Viewthread / discussions relating to "徵求公屋居屋暗盤"

Note 3: Each request corresponds to one item of information and one user account only. Note 4: Phishing websites are the fake websites for stealing others' login names and passwords.