

Table 2

Requests for information removal made by the Government to information and communications technology (ICT) companies in 2018

| | | (i) | (ii) | (iii) | (iv) | (v) | (vi) | (vii) | (viii) | (ix) | (x) |
|--|----------------------|---|---|--------------------------------------|--|---|--|--|--|--------------------------------------|---|
| Department | Period (2018) | Total number of ICT companies involved | Names and types of ICT companies involved (Note 1) | Total number of requests made | Volume of information requested for removal | Types of information involved (e.g. videos, text, images) and the respective numbers of the requests concerned | Nature of information involved (e.g. indecent content, illegal advertisements, copyright infringement and false information) and the respective numbers of the requests concerned | Reasons for making the requests concerned (e.g. for investigation of complaints, law enforcement and other reasons) | Number of requests made under a court order | Number of requests acceded to | Reasons why some requests were not acceded to and the respective numbers of the requests concerned |
| Customs and Excise Department | Jan-Jun | 21 | ISP/ Online Platform/ Web Site | 126 | 126 | User account or hyperlink | User account or hyperlink | Stoppage of infringing activities | 0 | 126 | N/A |
| | Jul-Dec | 8 | ISP/ Online Platform/ Web Site | 84 | 84 | User account or hyperlink | User account or hyperlink | Stoppage of infringing activities | 0 | 84 | N/A |
| Department of Health – Chinese Medicine Division | Jan-Jun | 3 | Internet platforms / websites | 19 | 46 hyperlinks | Hyperlinks which contain information on suspected auction or sale of Chinese herbal medicines without trader licence / unregistered proprietary Chinese medicines (19 requests) | Suspected auction or sale of Chinese herbal medicines without trader licence (12 requests) Suspected auction or sale of unregistered proprietary Chinese medicines (7 requests) | Suspected auction or sale of Chinese herbal medicines without trader licence / unregistered proprietary Chinese medicines | 0 | 19 | N/A |
| | Jul-Dec | 3 | Internet platforms / websites | 14 | 23 hyperlinks | Hyperlinks which contain information on suspected auction or sale of Chinese herbal medicines without trader licence / unregistered proprietary Chinese medicines (14 requests) | Suspected auction or sale of Chinese herbal medicines without trader licence (11 requests) Suspected auction or sale of unregistered proprietary Chinese medicines (3 requests) | Suspected auction or sale of Chinese herbal medicines without trader licence / unregistered proprietary Chinese medicines | 0 | 14 | N/A |

| | | | | | | | | | | | |
|------------------------------|---------|---|-------------------------------|---|-----------|--------------------|---|--|---|---|-----|
| Cultural Services Department | Jul-Dec | 1 | Video sharing online platform | 1 | 20 videos | 20 videos of films | 20 videos of films infringing copyright | The videos were uploaded and released without the approvals of copyright holders | 0 | 1 | N/A |
|------------------------------|---------|---|-------------------------------|---|-----------|--------------------|---|--|---|---|-----|

Note 1: Since the question involves commercial information of a large number of service providers, the names of individual service providers cannot be made public.

Note 2: Viewthread / discussions relating to “徵求公屋居屋暗盤”

Note 3: Each request corresponds to one item of information and one user account only.

Note 4: Phishing websites are the fake websites for stealing others' login names and passwords.