


Procedures for creating an account on the Subsidy Enquiry website

Step 1: Create an account



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Sign up

Card holders can sign up for a Subsidy Enquiry Account and register Personalised Octopus, Automatic Add Value Service-linked Octopus or Bank Co-Brand Octopus to **view detailed record of public transport expenses** in addition to the summary of public transport expenses, subsidy and registration result of designated transport tickets under the Public Transport Fare Subsidy Scheme.

Email:

Password*:

Password (re-type):

* Password has to be at least 8 characters long, containing numbers, and uppercase and lowercase letters.

Questions to retrieve your password

Select security question

Select security question

Select security question

By clicking the "Submit" button, I confirm that I have read, understood and agree to the Personal Information Collection Statement contained in Condition 16 of the Conditions of Issue of Octopus ([click to view](#)), and I consent to the use of the provided information by Octopus Cards Limited to set up the account for providing me with transaction records in relation to the designated Octopus under this Public Transport Fare Subsidy Scheme.

[Cancel](#) [Submit](#)

Step 2: Perform verification through email

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| A+

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Sign up

A verification email has been sent to **abc@hk.com**. Please follow the instructions in the email to complete the sign up process.

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If you have not received the verification email, please click "Resend".

[Resend](#)