

**Annex**

Amounts of arrears and numbers of days involved, lengths of stay in hospital and amounts of arrears written off involving NEPs in the past five financial years are as follows:

Financial Year	As at March 31, 2014	As at March 31, 2015	As at March 31, 2016	As at March 31, 2017	As at March 31, 2018
Highest amount in default <sup>1</sup> (\$ million)	4.5	2.2	2.9	2.6	4.7
Average amount in default <sup>1</sup> (\$'000)	9.9	7.7	8.7	10.8	14.5
Highest number of days in default <sup>1</sup>	1 210	464	618	506	765
Average number of days in default <sup>1</sup>	149	115	100	98	107
90th percentile of length of stay of in-patients (number of days) <sup>2</sup>	7.0	7.0	7.0	7.0	7.0
Average length of stay of in-patients <sup>2</sup> (number of days)	3.9	3.7	4.1	4.1	3.9
Highest amount of arrears written off <sup>1</sup> (\$ million)	1.3	4.5	1.2	2.9	1.7
Average amount of arrears written off <sup>1</sup> (\$'000)	5.8	9.8	5.7	6.4	7.7

<sup>1</sup> Calculation is on case basis. In an emergency situation, a patient may need the provision of more than one type of service, such as accident and emergency service, in-patient service and hospital transfer service, in different hospitals of HA, and therefore may be involved in more than one case.

<sup>2</sup> Only in-patient NEPs in the general (acute and convalescent) ward are counted. In-patients refer to those who are admitted to hospital via the Accident & Emergency Department or stay in hospital for more than one day. Day in-patients are not counted in in-patients' average length of stay and the 90th percentile of stay. Regarding in-patients' average length of stay and length of stay, HA uses the 90th percentile to denote the longest length of stay.