

**Table 2**

**Requests for information removal made by the Government to ICT companies in 2019**

		(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(x)
Department	Period (2019)	Total number of ICT companies involved	Names and types of ICT companies involved (Note)	Total number of requests made	Volume of information requested for removal	Types of information involved (e.g. videos, text, images) and the respective numbers of the requests concerned	Nature of information involved (e.g. indecent content, illegal advertisements, copyright infringement and false information) and the respective numbers of the requests concerned	Reasons for making the requests concerned (e.g. for investigation of complaints, law enforcement and other reasons)	Number of requests made under a court order	Number of requests acceded to	Reasons why some requests were not acceded to and the respective numbers of the requests concerned
Customs and Excise Department	Jan-Jun	3	Online platform/ website	123	123	User account or hyperlink	User account or hyperlink	Stoppage of infringing activities	0	123	N/A
	Jul-Dec	1	Online platform	61	61	User account or hyperlink	User account or hyperlink	Stoppage of infringing activities	0	61	N/A
Department of Health – Chinese Medicine Regulatory Office	Jan-Jun	3	Internet platforms / websites	7	15 hyperlinks	Hyperlinks which contain information on suspected auction or sale of Chinese herbal medicines without trader licence / unregistered proprietary Chinese medicines (7 requests)	Suspected auction or sale of Chinese herbal medicines without trader licence (5 requests)  Suspected auction or sale of unregistered proprietary Chinese medicines (2 requests)	Suspected auction or sale of Chinese herbal medicines without trader licence / unregistered proprietary Chinese medicines	0	7	N/A
	Jul-Dec	1	Internet platforms / websites	6	17 hyperlinks	Hyperlinks which contain information on suspected auction or sale of Chinese herbal medicines without trader licence / unregistered proprietary Chinese medicine (6 requests)	Suspected auction or sale of Chinese herbal medicines without trader licence (5 requests)  Suspected auction or sale of unregistered proprietary Chinese medicines (1 request)	Suspected auction or sale of Chinese herbal medicines without trader licence / unregistered proprietary Chinese medicines	0	6	N/A

		(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(x)
Department	Period (2019)	Total number of ICT companies involved	Names and types of ICT companies involved (Note)	Total number of requests made	Volume of information requested for removal	Types of information involved (e.g. videos, text, images) and the respective numbers of the requests concerned	Nature of information involved (e.g. indecent content, illegal advertisements, copyright infringement and false information) and the respective numbers of the requests concerned	Reasons for making the requests concerned (e.g. for investigation of complaints, law enforcement and other reasons)	Number of requests made under a court order	Number of requests acceded to	Reasons why some requests were not acceded to and the respective numbers of the requests concerned
Department of Health – Drug Office	Jan-Jun	4	Internet platforms / websites	21	353 webpages / hyperlinks	Webpages / hyperlinks which contain information on suspected auction or sale of controlled or unregistered medicines (21 requests)	Auctions or sale information (21 requests)	Suspected auction or sale of controlled or unregistered medicines	0	21	N/A
	Jul-Dec	4	Internet platforms / websites	21	695 webpages / hyperlinks	Webpages / hyperlinks which contain information on suspected auction or sale of controlled or unregistered medicines (21 requests)	Auctions or sale information (21 requests)	Suspected auction or sale of controlled or unregistered medicines	0	21	N/A
Fire Services Department	Jan-Jun	-	-	-	-	-	-	-	-	-	-
	Jul-Dec	2	Online platform / social media	3	2 posts and 2 fan pages	Text, FSD's insignia and photo	Involved an internal document of the FSD, infringement of copyright and misleading information	Involved an internal document of the FSD; infringed upon the intellectual property right of the FSD by using its insignia as the profile picture; and misleading the public by using the photo of the then Deputy Director of Fire Services as the	0	3	N/A



		(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(x)
Department	Period (2019)	Total number of ICT companies involved	Names and types of ICT companies involved (Note)	Total number of requests made	Volume of information requested for removal	Types of information involved (e.g. videos, text, images) and the respective numbers of the requests concerned	Nature of information involved (e.g. indecent content, illegal advertisements, copyright infringement and false information) and the respective numbers of the requests concerned	Reasons for making the requests concerned (e.g. for investigation of complaints, law enforcement and other reasons)	Number of requests made under a court order	Number of requests acceded to	Reasons why some requests were not acceded to and the respective numbers of the requests concerned
Office of the Communications Authority	Jan-Jun	1	Internet discussion forum	1	1 article	Article	Indecent content	According to Code of Practice	0	1	N/A
	Jul-Dec	-	-	-	-	-	-	-	-	-	-

Note: Since the question involves commercial information of a large number of service providers, the names of individual service providers cannot be made public.