

Annex

Year	Water charges		Rates and government rent	
	Total number of bills issued (million)	Percentage of bills paid at post offices and WSD Customer Enquiry Centre (%)	Total number of bills issued (million)	Percentage of bills paid at post offices (%)
2006	3.1	48	3.6	44
2007	3.2	47	3.0	43
2008	3.1	46	2.4	41
2009	3.2	46	2.6	41
2010	3.2	46	2.7	40