

Record of Train Service Delays of 8 Minutes or More from 01/01/2011 to 31/3/2011

Incident Date	Incident Time	Railway Line Affected	Cause of Incidents / Findings of Investigation	Remedial Action Taken	Delay (min.)
2-Jan-11	10:36 PM	Tsuen Wan Line	A Tsuen Wan-bound train was delayed at Mong Kok Station because a points failed to detect its position.	Investigation found a faulty point detector, which was replaced.	15
3-Jan-11	4:25 PM	Kwun Tong Line	A Tiu Keng Leng-bound train was delayed at Lok Fu Station because a passenger alarm was operated as the jacket of a female passenger was nipped by train doors when she boarded the train at Prince Edward Station.	With the consent of the passenger, station staff accompanied her and the train was routed to Choi Hung Station platform 2 where the train doors were opened to release the jacket.	8
4-Jan-11	7:16 AM	East Rail Line	A Hung Hom-bound train was withdrawn from service upon arrival at Tai Wo Station because it failed to obtain the traction supplies.	Investigation confirmed that it was a human factor incident because the Train Captain failed to follow proper procedures to reset a minor trainborne equipment fault.	34
4-Jan-11	8:46 AM	Kwun Tong Line	A Yau Ma Tei-bound train was delayed at Shek Kip Mei Station as a passenger alarm was operated for a sick passenger.	Station staff assisted the sick passenger to leave the train.	10
6-Jan-11	6:27 PM	Airport Express	A Hong Kong-bound train was withdrawn from service upon arrival at Kowloon Station because the speedometer showed that the train ran at a speed higher than it was allowed.	Investigation confirmed that the speedometer was faulty, which was immediately replaced.	11
7-Jan-11	9:28 AM	East Rail Line	A Tai Po Market-bound train was delayed between Sha Tin Station and Fo Tan Station because a points failed to detect its position.	Investigation revealed that a component of the points was loosened and immediately fixed.	16
10-Jan-11	8:35 AM	Tsuen Wan Line	A Central-bound train was delayed at Admiralty Station because a passenger alarm was operated for a sick passenger. The delay was extended because the Edge/Gap Hazard Detection alarm for a platform screen door was activated by a passenger for unknown reasons. The delay was further extended because two passenger alarms were operated on two subsequent trains for sick passengers.	Assistance was provided to the sick passengers.	8
11-Jan-11	8:35 AM	Kwun Tong Line	A Yau Ma Tei-bound train was delayed at Ngau Tau Kok Station because a passenger alarm was operated for a sick passenger. The delay was extended because another passenger alarm was operated on a Tiu Keng Leng-bound train at Kowloon Tong Station at 08:51 am for a female passenger whose overcoat was nipped by the train doors when she boarded the train at Prince Edward Station. The delay was further extended because the third passenger alarm was operated on another Yau Ma Tei bound train at Prince Edward Station at 8:51 am for another sick passenger.	Assistance was provided to the sick passengers.	8

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11-Jan-11	1:02 PM	East Rail Line	A Lo Wu-bound train was held at a signal and delayed at Sheung Shui Station because it was blocked by two Mainland Through Trains crossing the boundary.	Nil	12
12-Jan-11	6:40 AM	West Rail Line	A Tuen Mun-bound train was delayed at Hung Hom Station and subsequently withdrawn from service upon arrival at Austin Station because its trainborne signalling equipment sustained a fault.	Investigation found that the electronic cards sustained intermittent faults. The cards were immediately replaced.	9
12-Jan-11	8:20 AM	Tsuen Wan Line	A Central-bound train was delayed at Tsim Sha Tsui Station because a pair of doors failed to close after platform duties.	Subsequent investigation found a shoe heel jammed in the train door guide rail. It was immediately removed.	11
14-Jan-11	8:27 AM	Kwun Tong Line	A Yau Ma Tei-bound train was delayed at Choi Hung Station because a passenger alarm was operated for a sick passenger.	Station staff assisted the sick passenger to leave the train and reset the alarm.	8
17-Jan-11	10:00 AM	Airport Express	An AsiaWorld-Expo-bound train was delayed at Hong Kong Station because a Platform Edge Door failed to close completely after platform duties.	Investigation found a faulty component of platform screen door equipment. The faulty component was immediately replaced.	11
18-Jan-11	8:21 AM	Kwun Tong Line	A Yau Ma Tei-bound train was delayed at Lok Fu Station because a passenger alarm was operated for a sick passenger when the train was departing for Kowloon Tong Station.	Assistance was provided to the sick passenger.	8
19-Jan-11	6:46 AM	Airport Express	An AsiaWorld-Expo-bound train was delayed at East Lantau Portal because a track circuit failed and it was later confirmed that a section of rail at a track circuit was broken.	A fish-plate with four clamps were immediately applied as a temporary measure. The rail was replaced during non-traffic hours.	24
19-Jan-11	1:17 PM	Light Rail	A LRV was delayed on its way to Kin On Stop because a points failed to detect its position.	Investigation revealed that the settings of point equipment shifted. The settings of point were immediately adjusted.	8
19-Jan-11	5:04 PM	Tseung Kwan O Line	A Po Lam-bound train was withdrawn from service upon arrival at North Point Siding because of a fault on its pantograph.	Investigation confirmed that it was a human factor incident because the defect handling procedure was not followed.	15
19-Jan-11	11:27 PM	Light Rail	A LRV was delayed at On Ting Stop because a piece of clothes was entangled in overhead line wires and the passage of the LRV was affected.	Normal service resumed at 11:36 pm after the clothes were removed.	8
20-Jan-11	7:07 AM	East Rail Line	Trains were delayed at Sheung Shui Station because a male lost balance and fell from platform onto track after he had a dispute with a female. A total of five Emergency Stop Plungers were operated. Trains were stopped and prevented from entering the platform.	Station staff descended onto track and assist the person back to platform. Track check was immediately conducted and it was confirmed that the track condition was normal.	13

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21-Jan-11	10:58 PM	Light Rail	A LRV was withdrawn from service at Siu Lun Stop because it sustained a fault on its brake equipment.	Investigation revealed that an electrical cable of brake equipment sustained bad contact. The faulty component was immediately replaced.	9
22-Jan-11	5:18 PM	East Rail Line	A Lok Ma Chau-bound train was delayed at Sheung Shui Station because a points failed to detect its position.	Investigation revealed that the fifth stretcher bar of the point broke. Emergency maintenance was immediately conducted and the stretcher bar was replaced.	18
22-Jan-11	10:32 PM	Tung Chung Line	A Hong Kong-bound train was withdrawn from service at Sunny Bay Station because the miniature circuit breaker (MCB) of passenger alarm was tripped.	Investigation identified a faulty passenger alarm MCB. The faulty component was immediately replaced.	8
23-Jan-11	12:17 PM	Kwun Tong Line	Passengers of Kwun Tong Line were delayed because a points failed to detect its position when the signalling control was switched to local workstation during the resetting of a fault at Operations Control Centre.	Investigation found a faulty component of Station Management System. The faulty component was immediately replaced.	14
25-Jan-11	8:23 AM	Light Rail	A LRV was delayed at the junction between Fung Cheung Road and Castle Peak Road, and subsequently withdrawn from service upon arrival at Yuen Long Stop because the first door of the leading car was hit by a green minibus at the junction. The LRV sustained minor damage. There were no reports of injuries.	Normal service resumed at 8:30 a.m. after the site was cleared.	14
27-Jan-11	1:53 PM	Light Rail	A LRV was blocked and delayed by a road traffic accident.	Normal service resumed at 2:02 pm after the site was cleared.	14
28-Jan-11	12:51 AM	Tung Chung Line	A Hong Kong-bound train was withdrawn from service at Nam Cheong Station because all train doors could not open for platform duties. Station staff opened train doors from the rear driving cab for detrainment.	Faulty components of the door equipment were replaced.	12
30-Jan-11	12:00 PM	Light Rail	A LRV was delayed at the junction between Tai Fong Street and Tai Hing Street, and subsequently withdrawn from service upon arrival at Tin King Stop because a private car intruded into the path of the LRV at the junction.	The Train Captain immediately applied brakes to stop the LRV from hitting the car. There were no reports of injuries. Police classified the case as 'Misunderstanding'.	15
31-Jan-11	12:54 AM	Tseung Kwan O Line	A LOHAS Park-bound train was blocked and delayed at Tseung Kwan O Station by the preceding depot-bound train which sustained a minor fault on its brakes. The delay was extended because of improper train defect handling by the Train Captain.	Investigation concluded that it was a human factor incident.	11
3-Feb-11	7:26 PM	Light Rail	A LRV was delayed at Fung Nin Road Stop because a dog hid under the first bogie of the LRV after it had crossed the track when the vehicle was conducting platform duties. A police officer who happened to be on the scene stopped the vehicle from moving.	Normal service resumed at 7:52 p.m. when the dog got out from the vehicle underframe.	27

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7-Feb-11	5:11 PM	Kwun Tong Line	A Yau Ma Tei-bound train was delayed at Kwun Tong Station because a female passenger jumped from platform onto tracks to attempt suicide.	FSD personnel arrived and the woman was assisted back to the platform. Track check was conducted and it was confirmed that the track condition was normal. Police classified the case as 'Attempted Suicide'.	16
8-Feb-11	7:05 AM	West Rail Line	Trains on West Rail Line between Mei Foo Station and Tsuen Wan West Station were delayed because axle counter blocks failed intermittently.	Tests were conducted during non-traffic hours with no abnormalities found. However, the communication link cable was replaced.	11
8-Feb-11	9:32 AM	East Rail Line	A Hung Hom-bound train was withdrawn from service at University Station because the Outside Coach Indicator of a car remained lit after platform duties.	Investigation found a faulty component of the door. The faulty component of door equipment was immediately replaced.	11
8-Feb-11	11:42 PM	Tung Chung Line	A Tung Chung-bound train was withdrawn upon arrival at Olympic Station because it sustained a fault on a pair of doors.	Investigation found a faulty component of the door. The faulty component of door equipment was immediately replaced.	11
9-Feb-11	1:12 PM	West Rail Line	Trains between Mei Foo Station and Tsuen Wan West Station were delayed because axle counter blocks failed intermittently.	Tests were conducted during non-traffic hours with no abnormalities found.	9
10-Feb-11	7:37 AM	Tsuen Wan Line	A Tsuen Wan-bound train was delayed because a track circuit failed. It was later confirmed that a section of rails was broken.	Fish-plates were immediately applied as a temporary fix and normal train service resumed at 11:25 a.m. The broken rail was replaced during non-traffic hours.	14
10-Feb-11	9:47 PM	Airport Express	A Hong Kong-bound train was delayed because a points failed to detect its position.	Investigation found the faulty signal cable at trackside. The faulty signal cable was replaced.	12
12-Feb-11	10:29 PM	Light Rail	A LRV was blocked and delayed at the junction between Fung Cheung Road and Castle Peak Road by a road traffic accident.	Normal service resumed at 10:39 p.m. after the site was cleared.	9
12-Feb-11	10:30 PM	East Rail Line	A Lo Wu-bound train was delayed at Tai Wo Station because the Train Captain immediately pressed the Emergency Stop Push Button to stop the train when he heard some bang sounds. He turned back and saw a man on the side of the tracks. He then helped the passenger board the train.	Investigation revealed that the male passenger left his belongings with his friends inside the train after he had alighted from the train. He chased after the departing train and lost his balance and fell from the platform.	12
14-Feb-11	7:46 AM	Tseung Kwan O Line	A North Point-bound train was delayed and subsequently withdrawn from service upon arrival at Tseung Kwan O Station because it sustained a problem on door circuitry.	Investigation found a faulty Emergency Door. The faulty Emergency Door equipment was fixed afterwards.	13

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14-Feb-11	8:30 AM	Kwun Tong Line	A Yau Ma Tei-bound train was delayed at Diamond Hill Station because a passenger alarm was operated for a sick passenger. The delay was extended because of a passenger dispute on the following train when it arrived at Prince Edward Station.	Police was summoned and the case was classified as 'Dispute'.	10
14-Feb-11	12:07 PM	East Rail Line	A Lo Wu-bound train was delayed at Sheung Shui Station and subsequently withdrawn from service upon arrival at Lo Wu Station because overhead line traction current supplies were tripped.	Investigation found a burnt mark and some residues on the pantograph of the train. It was believed that the incident was caused by an unknown foreign object entangling on the overhead line wires.	18
15-Feb-11	7:05 AM	Tseung Kwan O Line	A Po Lam-bound train was delayed and subsequently withdrawn from service upon arrival at Quarry Bay Station because it sustained a problem on the door circuitry.	Investigation found a faulty Emergency Door. The faulty Emergency Door was fixed.	13
16-Feb-11	8:28 AM	Kwun Tong Line	Trains on Kwun Tong Line towards Yau Ma Tei were delayed because four passenger alarms were operated on three trains for four sick passengers between 8:28 a.m. and 8:48 a.m.	Assistance was provided to the sick passengers.	10
17-Feb-11	8:00 AM	East Rail Line	A Lo Wu-bound train at Fo Tan Station was withdrawn from service because overhead line traction current supplies between Tai Wai Station and University Station were de-energized.	Investigation found a faulty component of traction supply equipment. The faulty component was immediately replaced.	34
20-Feb-11	10:32 AM	Kwun Tong Line	A Yau Ma Tei-bound train was delayed between Yau Tong Station and Lam Tin Station because track circuits failed. The fault self-rectified at 10:39 a.m.	A component of the track circuits was replaced.	9
21-Feb-11	6:10 AM	Light Rail	A LRV was withdrawn from service at Tin Wu Stop because the Door Closed Indication remained lit after platform duties.	Investigation found a piece of battery cell jammed in the guide rail of the door. It was immediately removed.	8
21-Feb-11	6:20 PM	Island Line	A Sheung Wan-bound train was delayed on its way from Shau Kei Wan Station to Sai Wan Ho Station because Train Captain inadvertently operated a wrong button when he intended to reset a fault of the Digital Voice Announcement System, causing the train to trip.	Investigation confirmed that it was a human factor incident.	8
22-Feb-11	7:18 AM	Tung Chung Line	Trains on Tung Chung Line were delayed because the signalling computer for Kowloon Station Control Area failed.	Investigation found a faulty electronic board of the signalling computer. The faulty component was duly replaced.	28

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23-Feb-11	7:41 AM	East Rail Line	A Hung Hom-bound train was delayed at University Station because a passenger alarm was operated for a female sick passenger when the train was departing. Train Captain immediately pressed the Emergency Stop Push Button to stop the train.	Station staff operated the External Emergency Door Release Cock to enter the train compartment and assisted the sick passenger to leave the train. She was then sent to hospital for medical treatment.	10
24-Feb-11	7:25 AM	Tsuen Wan Line	A Tsuen Wan-bound train was withdrawn from service upon arrival at Yau Ma Tei because it sustained a fault on its brakes.	Investigation revealed that the incident was caused by an intermittent fault of some components of brake equipment. The faulty components were replaced.	9
24-Feb-11	8:23 AM	Tsuen Wan Line	A Central-bound train was delayed at Tsim Sha Tsui Station because a passenger alarm was operated for a passenger dispute. The delay was extended because unknown passengers blocked a pair of train doors from closing when a train arrived at Yau Ma Tei Station at 8:26 a.m. and another passenger alarm was operated for a sick passenger when another train arrived at Yau Ma Tei Station platform 2 at 8:43 a.m.	Assistance was provided to sick passengers.	8
24-Feb-11	12:27 PM	Light Rail	A LRV was delayed at Tin Wing Stop because five passengers fell inside the train compartment when the LRV stopped at the pedestrian walkway before entering Tin Wing Stop.	The passengers sustained minor injuries and were conveyed to hospital for medical treatment.	11
24-Feb-11	2:12 PM	East Rail Line	A Hung Hom-bound train was delayed at Lo Wu Station and subsequently withdrawn from service upon arrival at Sheung Shui Station because the handle of an External Emergency Door Release Cock of a pair of doors was found not in the correct position.	Investigation revealed that the handle was loosened. The faulty component was immediately replaced.	10
25-Feb-11	8:04 PM	Light Rail	A LRV was withdrawn from service upon arrival at Tong Fong Tsuen Stop because it sustained no forward movement at 100 metres before entering the platform.	Investigation found a faulty component of trainborne traction equipment. The faulty component was immediately replaced.	21
26-Feb-11	12:28 AM	East Rail Line	A Hung Hom-bound train was withdrawn from service at Fanling Station because the arc horn of high-tension cable at the pantograph flashed over when the train was entering the platform, de-energizing the overhead traction current supplies between Lo Wu / Lok Ma Chau Station and Fanling Station in the Hung Hom-bound direction.	Investigation confirmed that all overhead traction supplies and trainborne equipment were functioning normally. It was believed that the incident was caused by unknown foreign objects.	18
27-Feb-11	12:40 PM	East Rail Line	A Lo Wu-bound train was delayed at Fo Tan Station because a points failed to detect its position.	Investigation found two loosened components of the point. The faulty components were immediately fixed.	20

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28-Feb-11	8:32 AM	Light Rail	LRVs were delayed because a male pedestrian was tapped by a non-passenger LRV when he dashed out from the pedestrian walkway while he was talking over the mobile phone and catching the LRV at Tin Tsz Stop.	The man sustained minor abrasion on his left knee and declined ambulance service.	10
28-Feb-11	3:16 PM	Light Rail	A LRV was delayed at Nai Wai Stop because it overran the stopping mark by two cars' length.	Investigation confirmed that it was a human error.	8
28-Feb-11	9:47 PM	Kwun Tong Line	A Tiu Keng Leng-bound train was delayed and subsequently withdrawn from service upon arrival at Ngau Tau Kok Station because a man jumped onto the tracks when the train was entering the platform. Train Captain immediately pressed Emergency Stop Push Button and station staff operated the Emergency Stop Switch to stop the train.	FSD personnel and ambulancemen was summoned. Police classified the case as 'Attempted Suicide'.	39
1-Mar-11	2:13 PM	East Rail Line	Trains between Sha Tin Station and Fo Tan Station were delayed because a woman reported to station staff at Customer Service Centre that she saw two trespassers on tracks.	Track check was immediately conducted. It was completed and no irregularities were found.	9
2-Mar-11	3:28 PM	Tung Chung Line	A Tung Chung-bound train was withdrawn from service at Lai King Station because a pair of doors failed to close completely after platform duties.	Investigation revealed that the Obstacle Detection Alarm was activated and it was believed that the door was blocked from closing by passengers.	10
3-Mar-11	4:01 PM	West Rail Line	A Tuen Mun-bound train was withdrawn from service at Yuen Long Station because a pair of doors failed to close after platform duties.	Station staff found a foreign object jammed in the door guide rail. The foreign object was later removed.	10
3-Mar-11	10:02 PM	East Rail Line	A Lo Wu-bound train was withdrawn from service at Kowloon Tong Station because it overran the station stopping mark by 42 metres in Automatic Mode.	Investigation found a faulty train speed sensor. The faulty component was immediately replaced.	12
3-Mar-11	10:49 PM	Light Rail	A LRV was delayed at the junction between Ming Kum Road, Tin King Road and Tsing Tin Road because an urban taxi jumped the red traffic signal and collide with the LRV. There was no report of passenger injuries.	Normal service resumed at 10:58 p.m. after the site was cleared.	14
4-Mar-11	10:37 PM	Light Rail	A LRV was blocked and delayed at the junction between Tin King Road and San Wai Court by a road traffic accident.	Normal service resumed at 10:50 p.m. after the site was cleared.	14
6-Mar-11	9:42 AM	Light Rail	A LRV was delayed at Tin Wing Stop because a male passenger operated the door isolating cock to prevent the LRV from departing after he had charged the closing doors and was nipped. He sustained no apparent injuries.	Police was summoned. The LRV departed at 9:51 a.m. after the cock had been restored.	12

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10-Mar-11	6:13 PM	Island Line	A Sheung Wan-bound train was withdrawn from service at Tin Hau Station because two Direct Current Circuit Breakers were tripped, de-energizing the traction current supplies between North Point Station and Tin Hau Station.	Investigation revealed that some components of the pantograph on the train were broken. The faulty components were immediately replaced.	17
12-Mar-11	6:00 AM	Light Rail	A LRV was delayed at the junction between Tuen Mun Stop and Town Centre Stop because of a conflicting movement of two LRVs.	Investigation confirmed that it was a human error.	13
12-Mar-11	8:38 AM	Light Rail	Passengers were delayed at Butterfly Stop because a LRV was incorrectly routed to Butterfly Stop instead of Siu Hei Stop.	Investigation revealed that it was a human error.	18
13-Mar-11	6:20 AM	Light Rail	A LRV was delayed and withdrawn from service upon arrival at Tuen Mun Stop because the traction supplies were lost.	Investigation found two faulty components of trainborne traction supplies equipment. The faulty components were immediately replaced.	10
13-Mar-11	4:16 PM	East Rail Line	A Lo Wu-bound train was held in front of a signal and subsequently withdrawn from service upon arrival at Lo Wu Station because overhead traction supplies were lost.	Investigation found a faulty power supply cable. The faulty cable was immediately replaced.	28
16-Mar-11	2:59 PM	Tung Chung Line	A Tung Chung-bound train was withdrawn from service at Nam Cheong Station because all train doors failed to open for platform duties. Station staff had to open train doors at the rear driving cab for detrainment of passengers.	Investigation found faulty components of door control system. The faulty components of door control system were replaced.	8
17-Mar-11	9:30 PM	West Rail Line	A Tuen Mun-bound train was withdrawn from service at Austin Station because all train doors failed to open for platform duties. Train Captain and station staff operated the Interior Emergency Door Release Device for detrainment of passengers.	Investigation found a faulty component of door equipment. The faulty door component was immediately replaced.	19
21-Mar-11	12:24 AM	Kwun Tong Line	The last train for Yau Ma Tei Station was withdrawn from service at Tiu Keng Leng Station because all train and platform screen doors failed to close after platform duties.	Investigation revealed that the trainborne signalling computer lost its location information. The trainborne signalling computer was then reset.	8
22-Mar-11	9:51 AM	Light Rail	A LRV was delayed and subsequently withdrawn from service upon arrival at San Wai Stop because the pantograph dropped down automatically and was unable to raise again.	Investigation by the engineer revealed that a screw of the pantograph was loosened. The pantograph was immediately replaced.	17
24-Mar-11	12:59 AM	Light Rail	A LRV was withdrawn from service at Chestwood Stop because a pair of doors failed to close after platform duties.	Investigation revealed that a screw of the door was detached. The door was immediately fixed.	13
24-Mar-11	5:59 AM	East Rail Line	A Hung Hom-bound train was withdrawn from service at Sheung Shui Station because it failed to release its brakes.	Investigation found faulty components of the brake system. The faulty components were replaced.	8

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25-Mar-11	4:44 PM	Tung Chung Line	A Tung Chung-bound train was withdrawn from service at Nam Cheong Station because all train doors failed to open for platform duties. Station staff attended and opened train doors from the rear driving cab for detrainment.	Investigation found a faulty component of door equipment. The faulty component was immediately replaced.	12
25-Mar-11	9:19 PM	Kwun Tong Line	The last train of Kwun Tong Line for interchange to Lok Ma Chau Station at Kowloon Tong Station was delayed because it departed prematurely without waiting for interchange passengers from Tseung Kwan O Line. Station staff operated the Emergency Stop Switch to stop the train from departing. The train was set back to perform platform duties again.	Investigation confirmed that it was a human error.	10
28-Mar-11	10:54 AM	Light Rail	A LRV was blocked and delayed by a defective goods truck at the junction between Tai Fong Street and Tai Hing Street.	Normal service resumed at 11:04 a.m. after the site was cleared.	12
28-Mar-11	3:47 PM	West Rail Line	A Hung Hom-bound train was delayed at Tuen Mun Station and subsequently withdrawn upon arrival at Long Ping Station.	Investigation found a faulty component of trainborne signalling computer. The faulty component was immediately replaced.	10
29-Mar-11	5:50 AM	Light Rail	A LRV was withdrawn from service at Tai Hing (South) Stop because all train doors of the rear car failed to open for platform duties.	Investigation found a faulty component of door equipment. The faulty component was immediately replaced.	11
29-Mar-11	6:51 AM	Disneyland Resort Line	Train service of Disneyland Resort Line was suspended for 116 minutes because the trainborne signalling computer failed. Station staff managed to work the train back to Sunny Bay Station for detrainment.	Investigation found two faulty components of trainborne signalling computer. The faulty components were immediately replaced.	116
29-Mar-11	7:29 AM	Tseung Kwan O Line	Passengers for LOHAS Park Station were carried to Hang Hau Station and delayed because Traffic Controller forgot to cancel the route for a section of tracks which was set during his demonstration of signalling computer system to a trainee earlier.	The Traffic Controller spotted the error when the train berthed at Hang Hau Station. The route was immediately cancelled.	11
30-Mar-11	9:13 AM	East Rail Line	A Lo Wu-bound train was delayed at Kowloon Tong Station because a passenger operated an Emergency Stop Plunger to report a robbery case. A male jumped onto track and climbed to the slope near the portal of Beacon Hill Tunnel.	Police was summoned. Track check was immediately conducted and the track condition was normal.	16
31-Mar-11	4:23 PM	Tseung Kwan O Line	A Po Lam-bound train was delayed because two passenger alarms were operated for a sick passenger when the train was departing. The train was tripped and Train Captain also pressed the Emergency Stop Push Button to stop the departing train.	The train was set back. The sick passenger was assisted to leave the train and was conveyed to hospital for medical treatment.	13