

Table 1

Total number of inspections conducted by the Customs
between March 2009* and June 2011

	Number of Shops under Inspection
2009 (March to December)	877
2010	709
2011 (January to June)	310

Table 2

Number of complaints involving suspected sale of “parallel imports” as “authorised products” received by the Customs and enforcement action taken

	Number of Complaints	Outcome of Investigation
2009 (March to December)*	6	<ul style="list-style-type: none"> ● No follow up could be taken in three cases in which the complainants were unwilling to provide the goods concerned or supply further information. ● In one case, the complainant settled with the trader and dropped the complaint. ● In one case, after investigation, the goods were found to be imported through its official dealer. ● In the remaining case, no follow up could be taken as the shop involved had closed down and the whereabouts of the trader could not be traced.
2010	4	<ul style="list-style-type: none"> ● In two cases, after investigation, the goods were found to be imported through their official dealers in both cases. ● Investigation into the other two cases is underway.
2011 (January to June)	The Customs has not received any complaints in relation to suspected sale of “parallel imports” as “authorised products”.	

* The TDO was amended in 2008 and the definition has been broadened to cover indications of after-sale services relating to goods (such as the person by whom services are provided, the place at which services are provided, the scope of services, the period for which services are available and service charges). The amendments took effect in March 2009. Hence, statistics on enforcement actions thereafter are supplied.