

Table 1

	2007	2008	2009	2010	2011
Satisfaction rating (on a 10-point scale)	8.2	8.2	8.3	8.3	8.3

Table 2

	2007	2008	2009	2010	2011
All tourists	83%	83%	83%	86%	86%
Mainland tourists	83%	85%	86%	88%	88%
non-Mainland tourists	82%	81%	79%	83%	83%