

Annex I

Names of government departments which had made requests to Internet service providers for disclosure of their users' information in the past three years and relevant information

ISP (Notes 1 & 2)	Government department	Type of requests and number of requests for each type	Reason for making the request	Whether the request was made under a court order	Details of users' information requested for disclosure	Whether the request was acceded to by ISP	Reason given by ISP for not acceding to the request (if applicable)
One local ISP and one non-local ISP	Companies Registry	Request for contact information of the person-in-charge of the web site (three times in total)	Suspected infringement of Companies Registry's copyright	No	Contact information of the person-in-charge of the web site	No	(i) The web site no longer operates under the IP address provided by the ISP, and the ISP is contractually bound to keep its customers' information confidential; (ii) the ISP no longer provides access service for the IP address of the web site concerned.
Google	Customs and Excise Department	Request for user's information (two times)	Crime prevention and detection	No	IP address of user	No	The requesting party should raise the request in accordance with the judicial procedures of the United States
25 local ISPs	Customs and Excise Department	Request for user's information (1 675 times in total)	Crime prevention and detection	No	User's name, number of HKID card or other	Yes	N/A

					identity document, address and email address		
Cannot be provided (Note 3)	Inland Revenue Department	13 times in total	To enforce the Business Registration Ordinance and Inland Revenue Ordinance	Cannot be provided (Note 3)	Cannot be provided (Note 3)	Cannot be provided (Note 3)	Cannot be provided (Note 3)
34 local ISPs	Office of the Communications Authority	User's information related to specific IP addresses (259 times in total)	Investigation of reports of suspected breaches of the Unsolicited Electronic Messages Ordinance	No	User's name, address and telephone number of the contact person	Yes	N/A
Local and non-local ISPs (including Google)	Hong Kong Police Force	Request for users' information (12 501 times in total)	Crime prevention and detection – primarily involving technology crimes or crimes related to the use of the Internet. The Police handled a total of 6 864 cases of technology crimes from 2010 to 2012.	No	User's information	Some requests acceded	In some cases, user accounts or records that do not exist are involved, or the registered user or IP address is not in HK. Under this situation, the ISPs cannot provide the information.

Note 1 Google has been consulted. It indicated no objection to government departments' disclosure of the relevant information for this question.

Note 2 Since the question involves the commercial information of a large number of ISPs/Internet platforms/web sites, it is rather impossible for the Government to obtain consent from all relevant organisations to disclose the required information. Hence, the names of individual ISPs/Internet platforms/web sites have not been made public.

Note 3 The information cannot be provided due to the secrecy provisions under the Business Registration Ordinance and Inland Revenue Ordinance.