

Table 2

	Financial year				
	2014-15	2013-14	2012-13	2011-12	2010-11
The first piece of baggage delivered to the Baggage Reclaim Hall within 20 minutes (%)	92.8%	91.5%	95.8%	97.7%	98.1%
The last piece of baggage delivered to the Baggage Reclaim Hall within 40 minutes (%)	94.5%	92.0%	94.8%	96.3%	96.9%

Note: Currently, as the AA collects information based on respective service performance indicators, further breakdown asked by Hon Yiu cannot be provided. According to the above statistics, the percentage of the last piece of hold baggage delivered to the Baggage Reclaim Hall in excess of 40 minutes after landing is very low.